

# HP Jet Fusion 3D Solution Services Portfolio



For HP Jet Fusion 4200 Series 3D Printing Solutions



## Reinventing HP Jet Fusion 3D Solution Services

Drive business growth with high uptime and fast, efficient 3D printing. HP Jet Fusion 3D Solution Services can help your business in any capacity with foundational care services or lifecycle support, and advanced training. We help you do more so you can increase the return on your investment—from day one and as your needs evolve. Grow your business with true peace of mind.

### Improve your uptime and productivity

- Rely on proven HP Jet Fusion 3D Solution Services for the responsiveness your business deserves.
- Increase uptime and productivity with next-business-day on-site support and issue resolution.<sup>1</sup>
- Get next-business-day spare parts availability<sup>2</sup> with HP's global reach.

### Breakthrough operation and part quality

- Reach production-ready state in the shortest timeframe, with the best operational procedures in place with exclusive HP Installation and HP Ramp Up services.
- Optimize your HP Jet Fusion 3D Printing Solution performance, part quality, throughput, and yield with HP Training Services.

### Enable your business growth

- Accelerate your business growth with HP's 3D printing productivity and professional services.
- Gain access to HP's color expertise.
- Focus on and help grow your business with peace of mind.

## The HP Jet Fusion 3D Solution Services portfolio for HP Jet Fusion 4200 Series 3D Printing Solutions includes:



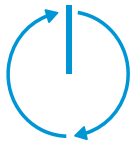
**HP 3D Printing Training Services.** At HP, we're committed to your success, whether that means helping to support your HP 3D Printers or Printing Solutions for you or training you to do it yourself. HP 3D Printing Training Services cover a broad spectrum of needs. Learn how to improve part quality with a more thorough understanding of your system's capabilities. Get the information you need to maintain, troubleshoot, and do select repairs to your HP 3D Printer or Printing Solution to keep your solution in proper condition and speed recovery. Acquire new knowledge and leverage HP's expertise to help optimize part design, print quality and yield, throughput, and overall performance.



**HP Digital Manufacturing Productivity Services.** Put your business on the transformation fast track. We've entered a new industrial era, where digitization changes the game. Businesses that embrace this shift and take steps to transform will have a significant edge moving forward. But change itself is not enough. Speed of change will determine who wins in your market. Navigating the path from traditional production to digital manufacturing can be daunting. Fortunately, HP Digital Manufacturing Productivity Services can help. We work with you to ramp up production faster within your environment so that you can grow your business. We start by making sure your site is ready and optimized before your solution arrives. We also help you navigate the technology transition process with expert guidance on quality processes and digital manufacturing best practices that drive faster, more reliable, and more competitive results.



**HP 3D Printing Care Services.** Protecting the future of your business also means planning for the unknown. You can keep your HP 3D Printing system up and running effectively today and over time with the right care. HP Care Services are specifically designed to help support your HP Jet Fusion 3D Printers and Printing Solutions. Uptime is the ultimate objective, but HP 3D Printing Care Services go beyond, helping to protect your investment in HP Multi Jet Fusion technology by extending the life of your 3D printer. Offering varying levels of support, HP Care Services provide you direct access to HP experts, either remotely or on-site, who can accurately troubleshoot your 3D printing system and return the hardware to full operating condition within a specified timeframe.



**HP 3D Printing Lifecycle Services.** Success in business means thinking outside of the box, always being on the cutting edge of technology, and recognizing when you don't have to do it all. HP understands that staying on top of your HP 3D Printer or Printing Solution is not your main priority. That's why we're here to help. HP 3D Printing Lifecycle Services are designed to address much of the behind-the-scenes busywork, so you don't have to. Focus on business innovation, and rely on HP experts to perform installations, upgrades, relocations, and more. Partner with HP to optimize your investment from day one—and beyond—and experience true peace of mind.

### For more information

To learn more about HP Jet Fusion 3D Solution Services for HP Jet Fusion 4200 Series 3D Printing Solutions, contact your local HP sales representative or visit our website at [hp.com/go/3Dsupport](http://hp.com/go/3Dsupport).

<sup>1</sup> Within warranty or Care Pack coverage.

<sup>2</sup> Next-business-day parts availability in most countries.

HP Services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product. Service levels and response times for HP Care Packs may vary depending on your geographic location.

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