

# Everywhere work, anywhere PCs

Dependable device delivery direct to employees' homes



## WHEN PCs ARE OUT-OF-OFFICE

When everyone worked in an office, getting a new PC to an employee was a pretty straightforward experience: Workers simply went to the on-site IT desk and picked it up. But the shift to hybrid work means IT is no longer just down the hall or even a building away. However, getting devices delivered to employees wherever they are in the world can be an unreliable, complicated, and inconvenient process—one that often has little visibility for IT.

In a hybrid work world, how can you quickly and dependably supply devices to employees, wherever they may be working?

## BEYOND-THE-BOX DEVICE DELIVERY



End-to-end  
visibility



Streamlined  
process



Greater  
assurance



Better  
experiences

# FACTORY-TO-DOORSTEP DELIVERY

HP Home Delivery service can get new devices where they need to be in more than 50 countries.<sup>1</sup> We securely deliver<sup>2</sup> HP commercial PCs, displays, and peripherals<sup>3</sup> directly to your employees' home addresses.<sup>4</sup> Workers get a convenient, user-friendly experience, while you get less business disruption and downtime.



## DELIVERY DESIGNED FOR HYBRID WORK

Created to help avoid the typical challenges of drop-shipping and bulk site-shipping for tech devices, HP Home Delivery is an HP Services solution that provides flexible delivery options and shipment updates to global commercial customers with distributed workforces.

## VISIBILITY INTO EVERYTHING

### SEE WHAT YOU SHIP AT EVERY STEP

We make it easy to keep track of what's going on with every HP commercial device delivery:

- ✓ Pre-notification for the end recipient, with flexible delivery options
- ✓ Proactive, in-transit shipment updates, complete with a signature proof of delivery that verifies the recipient<sup>5</sup>—verification is captured by the carrier and made available to HP upon request
- ✓ Group invoicing<sup>6</sup> of multiple individual employee deliveries to simplify accounting records and payment for HP Direct Customers
- ✓ One central hub to access everything related to your HP Services contract, including placing and tracking orders—the HP Services Portal





## CONVENIENT, STREAMLINED PC DEPLOYMENT

- ✓ Simplified modern IT implementation that makes device deployment and reporting easier than ever
- ✓ Easy, centralized ordering through your existing HP Services Portal
- ✓ Easy payment and record-keeping with consolidated invoicing<sup>6</sup>

## CONFIDENCE FOR A CHANGING WORK WORLD

- ✓ Assurance that HP's global footprint, proven capabilities, and advanced innovations can help you adapt to the shifting priorities of modern work
- ✓ Shipment tracking and direct signature required at delivery
- ✓ Capability to service large accounts



## DIRECT DELIVERY, BETTER EXPERIENCES

- ✓ Smooth, personalized drop-shipping from the factory to workers' home addresses
- ✓ Convenient global delivery with flexible options, including rescheduled delivery, vacation hold, and centralized locker pickup
- ✓ Simple, self-service setup that gets devices and employees up and running right out of the box from day one
- ✓ Reduced IT load by combining with other HP services like factory preconfiguration, remote provisioning, and device repair/replacement coverage

LEARN MORE AT [HP.COM/HOME-DELIVERY](https://www.hp.com/home-delivery)



<sup>1</sup> Not all services are available in all locations. Please speak to your HP representative for more information.

<sup>2</sup> HP and its partners use applicable security controls to protect the Personally Identifiable Information (PII) data it stores for the purposes of delivering the services ordered. Each party shall comply with their respective obligations under applicable data protection legislation. HP does not intend to have access to PII of customer in providing services. To the extent HP has access to customer PII stored on a system or device of customer, such access will likely be incidental, and customer will remain the data controller of customer PII at all times. HP uses any PII to which it has access strictly for purposes of delivering the services ordered. Customer is responsible for the security of its proprietary and confidential information, including PII. To access the HP Privacy Statement, please visit <https://www.hp.com/us-en/privacy/privacy.html>

<sup>3</sup> No consolidated delivery with PCs, monitors, and accessories.

<sup>4</sup> Home Delivery requires Customer email approval from Customer Account Executive (e.g., procurement lead or CIO) in which: Customer approves devices being delivered to their employees' home addresses and in what countries home deliveries will occur. Customer accepts multiple invoices for the multiple individual orders placed in a month. Customer agrees to complete the Home Delivery order template for all home orders ongoing. This service cannot be selected with Door/Dock Delivery, Inside Delivery, Campus Delivery, or Unpacking and Waste Removal.

<sup>5</sup> Includes shipment tracking and carrier-dependent proof of delivery (defined by date and time stamp) to the recipient's email address included on customer's order. Delivery tracking, proactive delivery alerts, and proof of delivery with a signature or other form of verification are carrier- and country-dependent.

<sup>6</sup> If customer requested and approved by HP Finance.

HP Services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.