

Let HP lighten your image load

HP Image and Software Configuration Services



HP takes care of your PC imaging at the factory – so you can focus on your business

Hit the ground running with HP Image and Software Configuration Services. Preparing new PCs for deployment can be a complex, time-consuming task for your IT team. There's a better way to get the job done - let HP do the work for you in the manufacturing process. HP can serve as your single point of contact for building, modifying, and loading your PC images at the factory – even for multiple platforms – so your systems arrive tailored to your needs and ready to use.

HP Image and Software Services

HP's portfolio of Image and Software Configuration Services gives you the flexibility to choose the right level of support and device customization your business requires. These services are available globally on most HP commercial notebooks, workstations, thin clients requiring an OS, desktops, and retail point of sale (RPOS) solutions.



IMAGING

Remove the burden of device imaging and updates and let your IT team focus on more important business priorities. HP will tailor PCs to your IT requirements so they're ready to use straight from the factory.



ADVANCED IMAGING

Get expert-level assistance that goes beyond imaging basics, and let HP design your tailored corporate image to help standardize on HP devices and other PCs across your installed fleet.



APPLICATION AND PACKAGE INSTALLATION

Easily keep employee devices up to date with the latest software by offloading the installation of device applications and packages, without the need for extra staging tasks.



OS VERSION CONTROL

Enjoy the flexibility to choose a previous version of Windows 10 or 11 that has been tested and validated in your environment.



CHROME DEVICE MANAGEMENT ENROLLMENT

Powered by zero touch enrollment¹. With HP factory services, zero touch enrollment² for Chrome³ becomes a reality as IT departments can drop ship ChromeOS devices⁴ that will automatically enroll into enterprise administration as soon as the end-user connects to the internet.



CUSTOMIZATION

Take advantage of the HP Sure Recover⁵ feature to automatically restore the device to a custom configuration without IT involvement.



PROVISIONING CONNECT

IT professionals can easily pre-provision Windows devices for delivery to employees, whether they're working from home or in the office. It ensures that everyone has the latest corporate image and that your new HP devices are always up-to-date with the latest software and security settings.

HP BIOS Personalization Services



CUSTOM LOGO BIOS SETTING SERVICE

As part of HP's factory-build process, HP can modify the device BIOS or firmware to include your logo for visibility during the boot process.



BIOS REVISION CONTROL SERVICE

HP will configure BIOS settings to your specifications for compatible HP devices, allowing older BIOS versions to be installed on newer devices.



BIOS ASSET TAGGING SERVICE

HP will record the asset tag information from the physical label in the device's BIOS at the factory, which improves security and asset identification with tracking and inventory capabilities.



STANDARD BIOS SETTING SERVICE

This service enables you to modify the factory default BIOS settings to parameter settings you specify.

A range of options to cover your PC imaging needs

As your single point of contact, HP can help your IT team avoid the time, cost, and complexity of routine imaging and application tasks. HP provides a dedicated contact to work with you collaboratively and verify that we are meeting your unique requirements. The PCs arrive at your door ready to deploy and use, so your employees can get productive more quickly and easily than ever before.

Learn more at hp.com/go/configuration or contact your HP Sales Representative



1. Zero-touch enrollment (ZTE) is available on select ChromeOS devices only. Please speak to your HP Representative for further details. Chrome Device Management requires a Chrome Enterprise or Chrome Education Upgrade license. Zero-touch enrollment (ZTE) is not available in all locations. Please speak to your HP Representative for further details on availability. HP Services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.
2. Must accompany a Chrome Enterprise or Chrome Education Upgrade license.
3. Google, Chrome and the Google Logo are registered trademarks of Google LLC. Wi-Fi® is a registered trademark of Wi-Fi Alliance®.
4. Please consult with your HP Representative for ZTE compatible devices.
5. Requires HP Sure Recover Gen3 on select HP PCs and an open network connection. Not available on platforms with multiple internal storage drives. You must back up important files, data, photos, videos, etc., before using HP Sure Recover Gen3 to avoid loss of data.

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