



HP Device as a Service (DaaS)

Smart, simplified computing solutions for today's world



Optimize your IT assets and resources with HP Device as a Service (DaaS), a complete solution that combines hardware, support, insightful analytics, proactive management, and services for every stage of the device lifecycle.¹



The right devices for the job

Choose a device mix that's as unique as your business, with a wide selection of HP commercial notebooks, desktops, and mobile and specialized devices.

- Select from a wide variety of devices
- Enjoy anywhere protection
- Choose Apple® mobile solutions for those on the go²



Management with insight

Secure and manage multi-OS devices,³ and proactively identify and mitigate issues with insightful HP TechPulse analytics. Service Experts can enforce security policies and perform daily management with leading endpoint management tools.⁴

- Insightful and predictive analytics
- Lighten the load on IT
- A security guard that's always on duty



Flexibility for your business

Tailor your solution with device lifecycle services—from design to configuration, maintenance, and end of use—and financial terms to meet your needs with the convenience of a single price per device.

- Optimize IT spending
- Built for every budget
- Your worldwide partner

"From hardware refresh to software deployment to analytics, all of these core services are done by HP DaaS. The engineers on my staff can focus on the business of filmmaking, which is where I need them to be."

– Don Hibbard, Systems Operations Director, DreamWorks Animation

HP Device as a Service (DaaS) plans

		Standard	Enhanced	Premium
Devices	HP commercial notebooks, desktops, and specialized devices ⁵	✓	✓	✓
Hardware support	Next business day onsite response ⁴	✓	✓	✓
	Defective media retention		✓	✓
Proactive Management delivered with HP TechPulse	Multi-vendor, multi-OS deployment and service onboarding ⁶	✓	✓	✓
	Hardware, software, and BIOS inventory	✓	✓	✓
	Device and OS health incidents and reports	✓	✓	✓
	Security incidents and reports		✓	✓
	Application incidents and reports			✓
	Device and software utilization reports	✓	✓	✓
	Predictive analytics for Windows, Android™, and Mac devices	✓	✓	✓
	Windows 10 hardware upgrade compatibility report	✓	✓	✓
	Incident management report	✓	✓	✓
	Proactive Management performed by HP Service Experts	Unified endpoint management service		✓
Monitor analytics, incidents, and reports			✓	✓
Protect data on missing devices			✓	✓
Implement security configuration and encryption policy settings			✓	✓
Initiate automatic parts replacement ⁸			✓	✓
Manage Windows OS upgrades, patches, and policy settings			✓	✓
Provide device security incident reports			✓	✓
Troubleshoot issues with remote assistance			✓	✓
Conduct quarterly reviews with customers				✓
Deploy applications or catalogs of applications to multi-OS devices				✓
Provision Wi-Fi to end users in a secure manner			✓	✓
Implement mobile app whitelisting and blacklisting policies				✓
Create and manage Windows Information policies			✓	✓
Drive consistent processes and policies across Windows, iOS, Android™, and macOS		✓	✓	



Introducing HP DaaS Proactive Security

Transform endpoints from your biggest risk to your best defense

Enhance the secure management capabilities of HP Device as a Service (DaaS) with HP DaaS Proactive Security.⁹ It provides real-time malware protection for computing endpoints, security and threat analysis, and specialized expertise to help you strengthen your security position.

Advanced real-time threat protection

Go beyond definition-based anti-virus solutions with real-time threat isolation technology¹⁰ that contains zero-day e-mail, browser, and file attacks and helps prevent them from impacting the network.

Enhance your security intelligence

Stay informed and get a holistic view of your device protection status and detailed findings on attempted and blocked attacks with HP TechPulse—all from a one-stop dashboard.

Proactive security management

Strengthen your security position, stay ahead of attacks, and prevent negative impact on your business with our specialized Service Experts¹¹ who monitor reports, analyze threats, and help you plan.

HP Device as a Service (DaaS)

IT simplified. Resources maximized.

Learn more at hp.com/go/DaaS

1. HP DaaS plans and/or included components may vary by region or by Authorized HP DaaS Service Partner. Please contact your local HP representative or Authorized HP DaaS Partner for specific details in your location. HP services are governed by the applicable HP terms and conditions of service provided or indicated to the customer at the time of purchase. Customers may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP limited warranty provided with your HP product. 2. HP DaaS for Apple is available in the United States and select European countries directly from HP and select partners. Other Apple® products as a service available through HP DaaS upon request. Please check with the HP representative in your area for availability. 3. For full system requirements, please visit hpdaas.com/requirements. iOS devices are not covered in the Standard plan. 4. HP unified endpoint management is provided by HP Service Experts in HP DaaS Enhanced or Premium plans. Service Experts deliver service using VMware Workspace ONE. Customers using Microsoft Intune may have our Experts manage using licenses they already have. Please check availability of options in your country. 5. Availability may vary by country. 6. iOS analytics and reports are available in HP DaaS Enhanced, Premium, and DaaS for Apple plans only. 7. Predictive analytics for hard disks and batteries on Android devices. 8. HP DaaS plans and/or included components may vary by region or by Authorized HP DaaS Service Partner. Please contact your local HP representative or Authorized DaaS Partner for specific details in your location. HP services are governed by the applicable statutory rights according to applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product. 9. System requirements for the HP DaaS Proactive Security service are: multi-vendor client devices running Windows 10.1703 or later with a minimum of 8GB memory and 6GB of free hard disk space to install the software client. The HP DaaS Proactive Security service requires HP TechPulse, which is included in any HP DaaS or HP DaaS Proactive Management plan. The HP DaaS Proactive Security Enhanced plan requires customers to be enrolled in an Enhanced or Premium HP DaaS or HP DaaS Proactive Management plan. 10. HP Sure Click Advanced technology is included with HP DaaS Proactive Security and requires Windows 10. Microsoft Internet Explorer, Google Chrome™, and Chromium™ are supported. Supported attachments include Microsoft Office (Word, Excel, PowerPoint) and PDF files, when Microsoft Office or Adobe® Acrobat® is installed. 11. Service Experts available in the Proactive Security Enhanced plan only.

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