



SOLUTION BRIEF

HP Modern IT Services

Experience to help you now and in the future

HP Professional Services can assist you with both technical strategy and your migration from existing infrastructure management tools to your modern managed workplace environment.

Making the move to modern management

IT professionals have a larger mandate than ever before, and are struggling to maintain their existing infrastructure, which leaves little time or resource bandwidth to focus on long-term strategies. Key challenges facing IT today include:

Projected 50%+ transition to working remotely moving forward¹



Strategic IT initiatives competing with support for managing devices and users



More sophisticated cyberattacks causing data breaches every day



Exponential growth in number of devices to manage and secure

HP Professional Services offers a suite of modern IT services that can be tailored to your organization's needs. Whether you're looking for advice on defining your technical strategy or need help implementing it, HP Professional Services can reduce the burden on IT while providing an enhanced, secure end-user experience.



Simplified device management

Helps simplify device management by:

- Enabling organizations to move to modern management
- Moving away from custom imaging
- Removing the need for on-premises infrastructure
- Reducing costs by requiring fewer field service engineers
- Enabling IT staffs to focus on more strategic activities



Enhanced end-user experiences

Enables end users to:

- Self-provision devices from any location, without IT intervention or pre-staging
- Reset passwords from the Windows login screen
- Shop for modern and legacy applications from a single catalog



Improved security position

Enhances your device security by:

- Ensuring your devices stay protected and secure both inside and outside the corporate network
- Restricting access to corporate resources based on device compliancy rules
- Enabling conditional access to help protect corporate resources

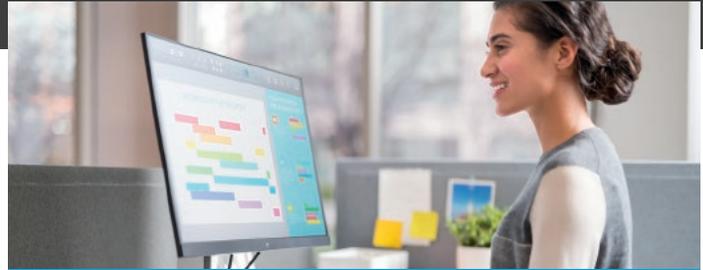
HP Modern IT Services

When you need a trusted advisor to consult on ways to better utilize technologies and introduce new IT strategies that help you get the most from your investments



Discover, Design, and Integrate (DDI) Workshop

A three-day technical workshop to define and identify concepts and integration points for your future workplace requirements. Workshop workbook, architectural design, timeline, and proposal included.



Autopilot Enablement

A comprehensive service solution that enables autopilot in your environment to support self-service device provisioning.



SCCM Enhancement

Extend your SCCM infrastructure to become Internet-facing, allowing you to take advantage of existing processes, policies, and management platforms while reducing the burden on your VPN infrastructure—enabling your IT organization to manage your existing Windows PC estate securely over the Internet.



Adaptive Device Management Implementation (EAPs only)

HP Professional Services will work with you on specific requirements plus any integration and/or changes required within your IT environment to enable and implement HP Adaptive Device Management.

Custom modern IT solutions

HP also offers custom solutions to address your future workplace requirements.

HP Professional Services

Consulting and developing technology strategies for HP Lifecycle Services, HP Manageability Services, and HP Security Services

Learn more at hp.com/go/services

1. Source: HP Proprietary Survey in the United States, United Kingdom, and China, 2020.

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