



# HP CLOUD SERVICES FOR RETAIL AND HOSPITALITY BUSINESSES



DISCOVER. DEPLOY. MANAGE.

# HP ENGAGE CONSOLE

Designed for retailers, hospitality operators, Independent Software Vendors (ISVs) and resellers alike, HP Engage Console is a cloud based Unified Endpoint Management solution<sup>1</sup>. Engage Console provides device management, software distribution, application management, remote communications, and support features for retail point-of-sale devices and apps.

HP Engage Console is designed to empower enterprise retailers and hospitality operators to manage their fleet of devices. The tool helps all business-critical applications to be fully functional with the highest uptime.



## KEEPING IT SIMPLE AND VERSATILE



SEAMLESS APP  
DISTRIBUTION AND  
MANAGEMENT



REMOTE MONITORING  
AND PROACTIVE FIXES



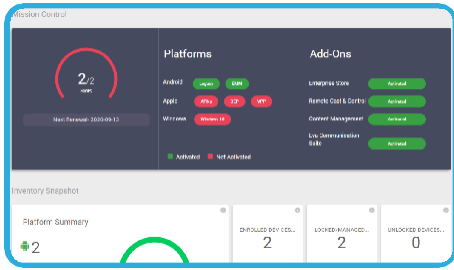
CONFIGURING DEVICES FOR  
MAXIMUM VERSATILITY

Easily enroll new retail devices to get users up and running fast with the ability to remotely and securely distribute, manage, and update apps from a single, intuitive dashboard.

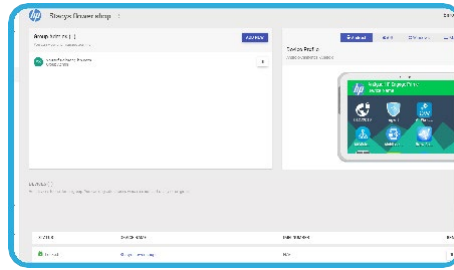
Save the commute and costs of on-site support while proactively addressing retail device issues with cloud-based remote control and troubleshooting through the same dashboard as your apps.

Maximize device usage with specific modes configured to run pre-approved single or multiple applications for environments that include point-of-sale, kiosks and self-service.

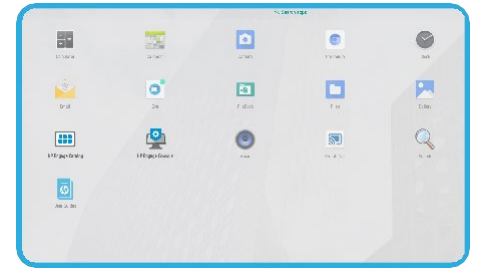
# HP ENGAGE CONSOLE FEATURES



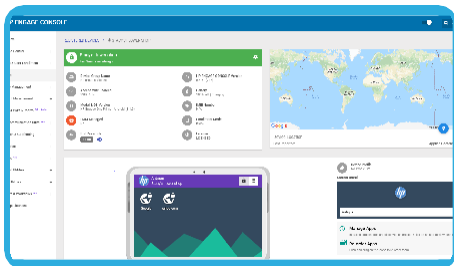
Comprehensive view of managed device fleet



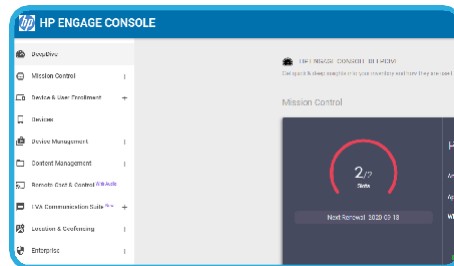
Easily manage apps and devices in batches



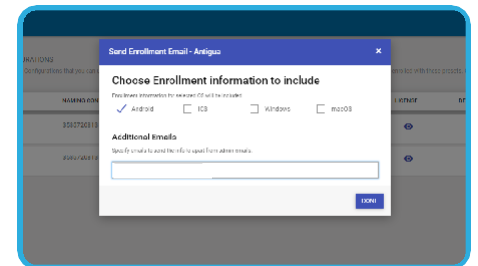
Supports screen sharing and remote control\*



Easily communicate with your merchants in real-time through chat or VoIP.



Comprehensive content management



Remotely configure device mode

\*Remote control available on select device platforms.

# HP ENGAGE CATALOG

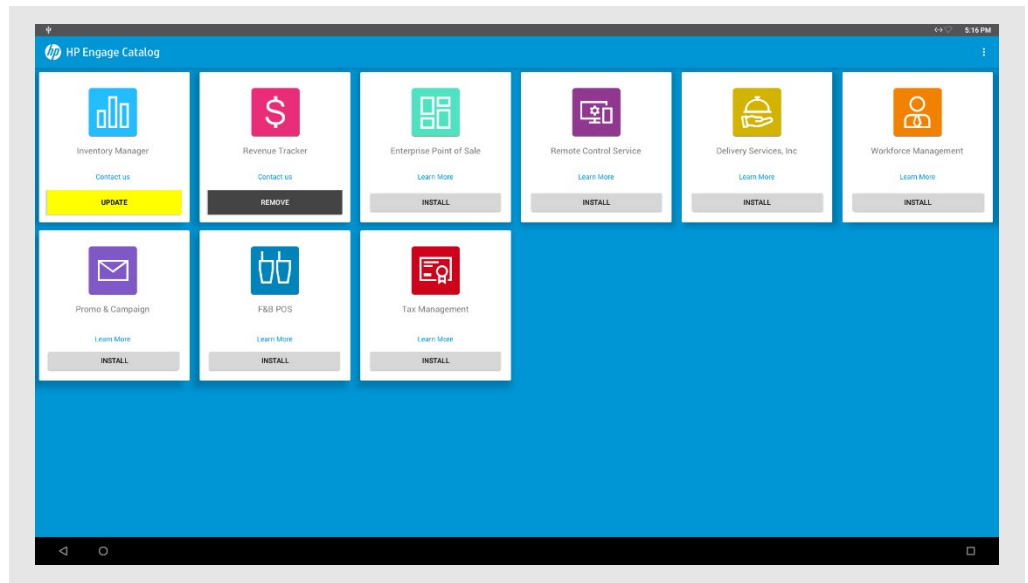
Retailers and hospitality operators are looking to procure business-ready solutions that are complete with software applications of their choice.

Independent Software Vendors (ISVs) are also looking for easy discoverability of their applications and services.

HP Engage Catalog<sup>2</sup> aims to solve both problems by making it:

Easy for ISV partners to upload applications and updates directly onto HP's server for merchants to find.

Simple for merchants to discover, install, and update applications on their retail point-of-sale device.



## EXPEDITED SEARCH AND INSTALLATION

Make it easy for retailers to find your POS apps for HP Android devices by loading them onto HP Engage Catalog. With the cloud service, merchants can quickly find the apps they need to install and update so they can get up and running swiftly, and keep their businesses humming.

## SEAMLESS APP DISCOVERY

Promote your app and allow retailers to easily download and install them with speedy access to POS software for HP Android devices.

## EASY INSTALLS AND UPDATES

Get merchants' POS devices up and running fast without the costly onsite assistance. HP Engage Catalog allows merchants to easily install POS applications directly to their devices.

## HIGH PRODUCTIVITY EASILY MANAGED

Help keep your customers running smoothly with updates of the latest POS software.

# HOW DO WE MEASURE UP?

HP Engage Console is multi-OS capable and vendor agnostic.

But that's not all!

Features	HP Engage Console
Multi-OS & Vendor	Yes
Tight integration with HP POS	Yes
OTA Provisioning	Yes
Private Apps	Yes
Remote Troubleshooting	Yes
Task Automation (e.g. reboot)	Yes
Automated Alerts (e.g. security incidents)	Yes
Content Storage using External Links	Yes
Inventory Overview on dashboard	Yes

Visit <http://www.hp.com/engageconsole> for more information.

1. Not available in all countries.

2. Each device that is managed using the software requires a license subscription. Contact your HP representative or HP reseller for more information.

