

Brochure

Document capture, fax, and workflow

HP Capture and Route

An enterprise-wide solution that transforms digital processes for organizations in virtually any industry.



HP Capture and Route is a robust document capture, fax, and workflow software solution that delivers flexible, distributed out-of-the-box capabilities for both on-premise or cloud-based users. The solution seamlessly integrates with virtually any multifunction printer (MFP), business application, or document management system (DMS) to enable organizations to streamline document-driven processes. HP Capture and Route provides simultaneous document capture, processing, fax, and delivery of paper or electronic documents to multiple destinations and multiple formats in a single operation.

Enterprise-wide solutions for digital transformation

HP Capture and Route empowers organizations of all sizes from various industries worldwide to implement digital transformation strategies that help them adapt to an increasingly competitive business climate. Thanks to a highly scalable infrastructure and configuration flexibility, Capture and Route allows organizations to efficiently implement solutions involving hundreds—or millions—of documents per month.

- **Increase customer satisfaction and save time** by automating processes to increase accessibility, better manage customer interactions, and improve overall service times.
- **Empower staff** with one extensible, easy-to-use platform that takes documents and puts them into a single, highly accessible archive.
- **Help lower total costs** and consolidate fax infrastructure by relying on Fax over IP technology that enables least-cost routing.
- **Reduce risk** by using a highly scalable, reliable infrastructure that seamlessly supports a wide range of geographically dispersed institutions.
- **Streamline mission-critical document workflows** such as e-filing, scanning to DMS, and managing data while maintaining high levels of document integrity and security.
- **Protect sensitive data** with the ability to set custom business rules, such as holding documents until authorized users can access them.

Capture

content from:

-  Email
-  Fax
-  MFP
-  Mobile device
-  Electronic documents
-  Enterprise applications
-  Scanner

Process

Compress, OCR, convert content to a variety of file formats, and extract and validate data for improved profiling and workflows



Deliver

content to any number of destinations including:

-  Email
-  Fax
-  ECM archive
-  Printers
-  Network folders
-  Enterprise applications
-  Cloud repositories

Solutions by industry



Legal

Challenges

The legal market remains one of the most document-intensive industries today. Reliance on paper documents presents a number of problems:

- Requiring onsite or offsite storage space
- Waiting on couriers for case matters
- Bottlenecked mailroom processes
- Collaboration breakdown
- Limited document accessibility
- Keeping sensitive files secure
- Sorting through multiple document types
- Accelerating print and storage costs

Solution

Forward-thinking firms are devoting IT resources toward the transition to electronic records. Users need reliable access to critical time-sensitive documents and processes from virtually anywhere and any device.

With HP Capture and Route, law firms can reliably access the information they need from anywhere in any format. Firms can drastically cut costs, improve productivity, accelerate workflows, and deliver consistent quality results to clients. Capture and Route can manage and improve virtually every aspect of the legal information flow:

- Documents and records
- Cases and matters
- Contracts
- Discovery
- Court filings
- Litigation support
- Cost recovery
- Vendor invoice processing
- Disaster recovery



Financial services

Challenges

Financial services is a historically competitive and highly regulated industry, making it an ideal sector for implementing digital transformation strategies to increase productivity, facilitate compliance, and improve client services. Financial services is all about high volumes, high speeds—and high stakes. It’s time to take processes into the digital era, to address issues like:

- Customer churn due to slow response times
- Regulatory compliance mandates
- Reduced productivity with disparate systems
- Cost and maintenance for infrastructure
- Risk of data loss or breach
- Business continuity concerns

Solution

With HP Capture and Route, financial services organizations can easily access information in any format while drastically cutting costs, improving productivity, accelerating workflows, and delivering consistently higher-quality results to their clients. Capture and Route manages virtually every aspect of the financial services information flow:

- Branch capture
- Business continuity
- Compliant document capture
- Contract management
- Documents and record retention
- Employment records
- Fax integration/consolidation
- Mortgage and loan processing
- New account openings
- Vendor invoice processing



Healthcare

Challenges

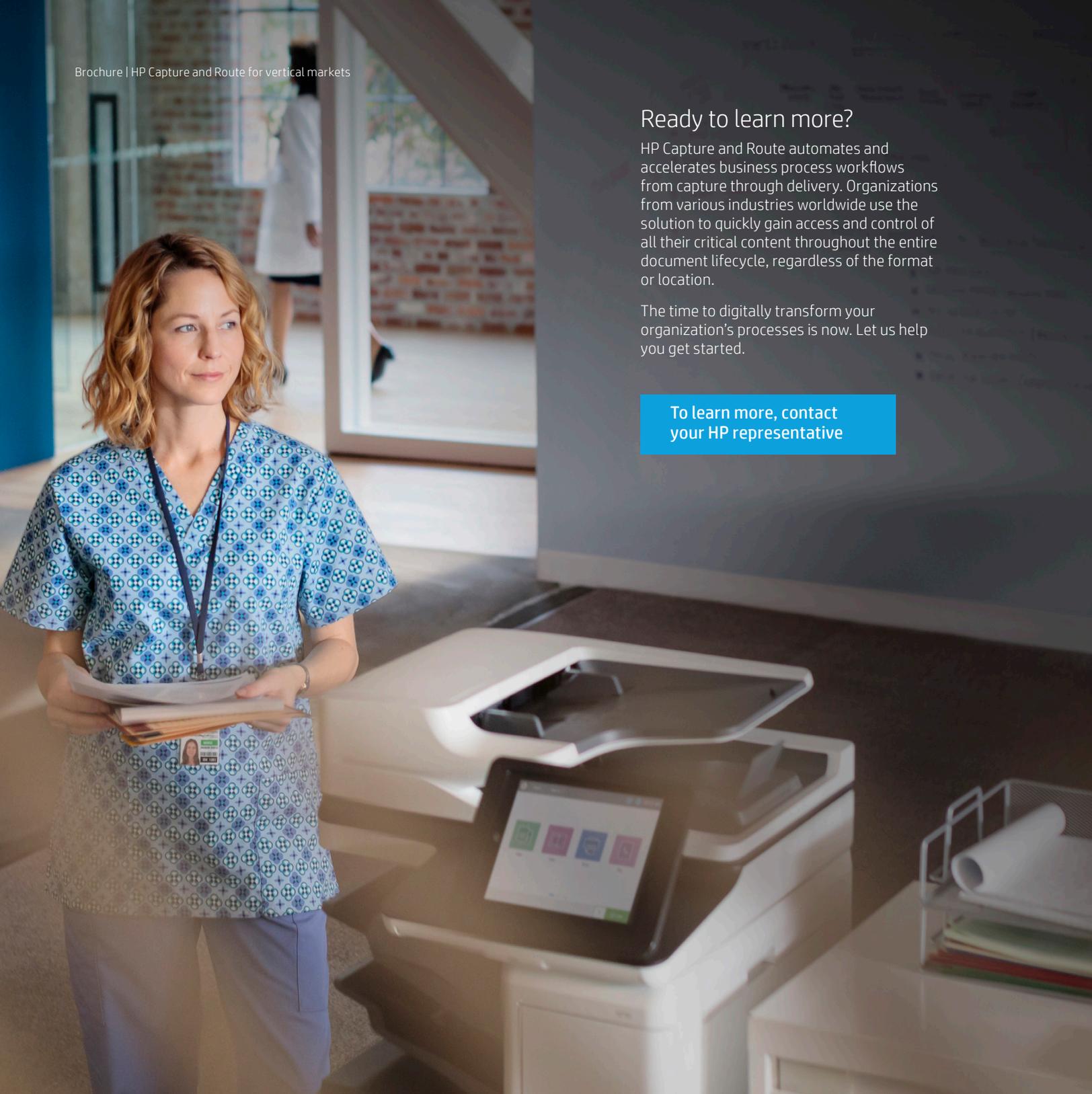
Healthcare organizations are under tremendous pressure to achieve high levels of superior patient care while maintaining budgets, streamlining communications, and ensuring data security. Whether it’s payment processes, patient records, or employment concerns, providers must arm their staff with the ability to achieve their work from virtually anywhere. Otherwise, they face these challenges:

- Disjointed revenue cycle management
- Time-consuming HR processes
- Bottlenecked records and billing
- Difficulty aligning with HIPAA compliance standards
- Security concerns for fax-based communications
- No transparent audit trail
- Unreliable disaster recovery plans
- Need for better-organized materials processing

Solution

With HP Capture and Route, healthcare providers can streamline document-driven processes, increase overall efficiency by electronically capturing complete patient and financial information, and ensure secure access to patient records while aligning with data privacy standards. Capture and Route manages virtually every aspect of the healthcare information flow:

- HIPAA compliance and data privacy
- Improved patient service times
- Reliable inter-department and external communications
- Integration with existing systems
- Digitized records and billing processes
- Improved employee collaboration
- Reduced operational costs
- Business continuity



Ready to learn more?

HP Capture and Route automates and accelerates business process workflows from capture through delivery. Organizations from various industries worldwide use the solution to quickly gain access and control of all their critical content throughout the entire document lifecycle, regardless of the format or location.

The time to digitally transform your organization's processes is now. Let us help you get started.

To learn more, contact your HP representative

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