



Set up your Remote Print Fleet with 3 Steps

HP Managed Print Services



Working from home and satellite offices are set to be an integral part of working life, and many organizations are experiencing a surge in demand for home office print essentials. For IT, procurement and finance departments, this can mean added responsibilities such as printer management, maintenance, and supplies ordering. These requests don't have to be a burden.

HP Flexworker Service, available as an add-on to your HP Managed Print Services (MPS) contract, gives your remote workforce the print essentials they need while enabling IT to manage the entire fleet under one contract.

Here's how HP Flexworker Service can help you set up your remote printing fleet in just 3 steps.

1.

Get centralized printer management for office and at-home printers



Get complete visibility over the usage of your entire printer fleet. With Flexworker Service, your IT and finance teams can manage billing and reporting for your office and remote printer fleet in one central platform.

With accurate insights of your printing needs, obtained via the Device Control Center (DCC) and regular Strategic Business Reviews (SBRs), you can take advantage of a predictable monthly rate for device management, support, and supplies provisioning based on your organization's required page volume and print capabilities.

Best of all, the printers within your Flexworker fleet are available via lease or direct purchase, providing flexible financing options for your procurement or finance department.



2.

Select the best printers for your remote workforce

With HP Flexworker Service, your team will have the choice of various home office printers and multi-function printers to suit individual needs which come with automatic, just-in-time supplies delivery.

For example, printers from the HP LaserJet Pro 400 series are designed to fit into small workspaces and to consume exceptionally low amounts of energy. Embedded with best-in-class¹ security features designed to detect and stop attacks, these printers will give both IT leaders and security-minded colleagues peace of mind. To maximise the uptime of your printing fleet, you can count on express exchange or next-business-day service.²

3.

Secure the fleet with expert support and training for remote workers



The need to support remote workers in different locations makes unanticipated IT security threats a constant challenge, which is why HP Flexworker Service offers security for your fleet of office and remote printers.

The most comprehensive print security policies can be weakened if end users are not trained in security principles. This is where the HP Flexworker security best-practice and training material can help end-users get up to speed on the latest security policies. You can customize these training assets to meet specific IT and end-user requirements.

The HP Print Security Advisory Service (PSAS) can also be integrated with your Flexworker Service to include assessments, controls and recommendations of security for remote workers. An HP security advisor works with your security team to review your current print environment via a risk assessment engagement. The process then extends to all other relevant stakeholders to better understand your organization's concerns, practices, and vulnerabilities, before recommending solutions.

HP Flexworker Service can be added to your current or new MPS contract to help you manage the way your organization is transforming.

Talk to your HP Representative or visit hp.com/go/MPS to contact us.

References:

¹ Based on HP review of 2018 published security features of competitive in-class printers. Only HP offers a combination of security features that can monitor to detect and automatically stop an attack then self-validate software integrity in a reboot. For a list of printers, visit hp.com/go/PrintersThatProtect. For more information: hp.com/go/printersecurityclaims.

² Exchange service is available in the following countries: Americas: All countries; Europe, Middle East and Africa: France, Germany, GWE, Italy, Iberia, UKI, Czech Republic, Poland, Romania (5 Business Days TAT), Russia (5 Business Days TAT), Greece, Turkey (repair and return)

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