# HP Engage Go 10" Mobile System



# Thrives on the go

Built to deliver across today's demanding business landscape, the HP Engage Go 10" easily transitions from an all-in-one system to mobile tablet. It's durable and secure, ideally sized and integrates essential accessories<sup>1</sup> so you can seamlessly conduct business where and how you need to.



## Incredible versatility to delight your customers

Engage customers wherever they are with a device that seamlessly goes from countertop system to sleek and light tablet (1.6 lbs²) and embeds key accessories directly into the tablet¹.

### Industry-leading security for your device and data

Safeguard your device with HP Wolf Security for Business<sup>3</sup> that protects below, in and above the OS. Customize unlock procedures, track devices, and manage permissions with HP Smart Dock software<sup>4</sup>.

### Powerful performance, operational simplicity

Power through shifts with an Intel<sup>®</sup> Core<sup>TM</sup> CPU<sup>5</sup>, and up to 9 hours<sup>6</sup> of battery life. With a 10" diagonal screen and familiar OS, it runs many standard, non-mobile apps.

#### Built to last

Rest easy with a system that undergoes MIL-STD<sup>7</sup> testing, resists dust and liquid intrusion (IP54 rated)<sup>8</sup> and withstand frequent disinfecting<sup>9</sup>.

- Run demanding software solutions and get your customers quickly on their way with an 11th generation Intel® Core™ processor⁵ that delivers powerful performance and productivity.
- Built with sustainability in mind with ocean-bound and recycled plastics, ENERGY STAR® 8.0 certification, and recycle-friendly metals. 10
- Go ahead and plan for the future with a five-year manufacturing lifecycle, delivering the consistency you need for staggered roll-outs.
- HP's most advanced security features<sup>3</sup> come standard with automatic updates and security checks, including HP Sure Start<sup>11</sup>, HP Sure Run, HP Sure Click, and more.
- Reduce opportunities for theft, while enabling secure and highly accurate employee log-in through IR camera facial recognition, NFC or fingerprint reader. 12
- Take the checkout to your customer with an optional integrated card reader that accepts all card-based payments

#### Media Brief

including EMV, magstripe and NFC. <sup>13</sup>

- Add protection with the HP Engage Go 10 Case or Rugged Case which include a wrist and shoulder strap for easy carrying. Charge 4 tablets at once with the Engage Go 10 Multi-Charger.<sup>1</sup>
- Enables quick and easy transitions from countertop system to mobile tablet with HP Smart Dock.<sup>1</sup>
- Provides up to 60 mm of height adjustability and 210° of swivel rotation. The tablet attaches to the pole with the Tilt Mount.<sup>1</sup>
- Enables tilting of your device—up to 60° up or 53° down. Designed for use with the Height Adjustable Pole or to attach directly to the wall.<sup>1</sup>
- Installs on a wall or to a swing arm through the VESA 75 or 100 pattern on the back<sup>1</sup> and enables quick attach and detach of the tablet with HP Smart Dock.
- Made of Corning® Gorilla® Glass touch display to stand up to daily use.
- Undergoes rigorous MIL-STD<sup>7</sup> (or military standards testing) and is IP54 rated to resist dust and liquid intrusion.<sup>8</sup>
- Rest easy that your IT investment is supported by a three-year onsite standard limited warranty. 14







# HP Engage Go 10 Mobile System Specifications Table

Available Operating Systems	Windows 10 Pro 64 <sup>1,2</sup> Windows 10 IoT Enterprise 2019 LTSC 64 <sup>2</sup> FreeDOS
Dragonar formily 4	SUSE Linux® Enterprise Desktop 12 (certification only)
Processor family <sup>4</sup>	11th Generation Intel® Core™ i3 processor; 11th Generation Intel® Core™ i5 processor
Available Processors <sup>3,4,12</sup>	Intel® Core™ i3-1110G4 with Intel® UHD Graphics (up to 3.9 GHz with Intel® Turbo Boost Technology, 6 MB L3 cache, 2 cores, 4 threads) Intel® Core™ i5-1140G7 with Intel® Iris® Xe Graphics (up to 4.20 GHz with Intel® Turbo Boost Technology, 8 MB L3 cache, 4 cores, 8 threads), supports Intel® vPro® Technology <sup>19,20,21</sup>
Maximum memory	16 GB LPDDR4X-4266 MHz RAM (onboard) <sup>5,15</sup>
Display	10" diagonal, WUXGA+ (1800 x 1200), touch, IPS, Corning® Gorilla® Glass 5, 400 nits, 45% NTSC
Available Graphics	Intel® Iris® X® Graphics
Audio	HD audio with Audio Solution Codec ALC3247, single speaker
Expansion slots	1 M.2
Ports and Connectors	1 nano SIM port; 1 microphone; 2 SuperSpeed USB Type-C® 5Gbps signaling rate
Communications <sup>7,14</sup>	Intel® XMM™ 7360 LTE-Advanced Cat 9 Intel® Wi-Fi 6 AX201 (2x2) and Bluetooth® 5 combo, vPro® Intel® Wi-Fi 6 AX201 (2x2) and Bluetooth® 5 combo, non-vPro®
Camera	8 MP camera (rear-facing); 2 MP camera with LED indicator (front-facing)
Software <sup>2,9</sup>	HP Device Guard; HP Credential Guard; HP BIOS Config Utility; HP Manageability Integration Kit; HP BIOSphere with Sure Start Gen 7
Security management <sup>2,9,18,19,20,21,24</sup>	Credential Guard and password protection; Trusted Platform Module TPM 2.0 Embedded Security Chip; HP Smart Dock; HP Engage One Keyed Cable Lock from Connectivity Base; HP Client Security Manager; HP Multi-Factor Authenticate; HP Sure Admin; HP MIK (SCCM Integration); HP Image Assistant; HP vPro Support; HP BIOSphere with SureStart Gen 7; HP Sure Run Gen 4; HP Wolf Security for Business; Tile™ Application <sup>23</sup> ; HP Device Guard
Security Software Licenses	HP Wolf Pro Security Edition (select models)
Fingerprint reader	Fingerprint reader (select models)
Power	65 W USB Type-C™ adapter
Battery type	HP Long Life 2-cell, 38 Wh Li-ion polymer
Battery life <sup>16</sup>	Up to 9 hours
Dimensions	$9.43 \times 6.92 \times 0.4$ in (flat option); $9.43 \times 6.92 \times 0.88$ in (bump option); $11.18 \times 6.37 \times 10.78$ in (tablet plus dock); $23.95 \times 17.6 \times 1$ cm (flat option); $23.95 \times 17.6 \times 2.24$ cm (bump option); $28.4 \times 16.2 \times 27.4$ cm (tablet plus dock)
Weight	1.60 lbs. (tablet only); 5.47 lbs (HP Engage Go Dock); 0.7 kg (tablet only); 2.48 kg (HP Engage Go Dock) (Weight will vary by configuration.)
Energy efficiency compliance <sup>10</sup>	ENERGY STAR® certified and EPEAT® registered configurations available
Sustainable impact specifications <sup>11</sup>	Low Halogen
Barcode reader	Newland CEM60D-HP

# HP Engage Go 10" Mobile System

#### Messaging Footnotes

- Starting at weight. Weight will vary with configuration.

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  He would be security for Business requires Windows 10, includes various HP security features and 0S requirement.
- <sup>4</sup>HP Sure Click, Sure Run, Sure Recover & Sure Sense is supported on Win 10 Pro & Win 10 loT Enterprise 2019 LTSC.
  <sup>5</sup> Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application
- workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

  6 Windows 10 MM18 battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See www.bapco.com for additional details.
- 7 MIL-STD-810H testing is not intended to demonstrate fitness of U.S. Department of Defense (DoD) contract requirements or for military use. Test results are not a guarantee of future performance under these test conditions. Accidental damage requires an optional HP Accidental Damage Protection Care Pack.
- <sup>8</sup> IP54 disclaimer: Test results are not a guarantee of future performance under these test conditions. Accidental damage requires an optional HP Accidental Damage Protection Care Pack. HP Engage Go 10" Mobile System is IP54 rated. If unit has optional payment device IP rating goes down to IP40.
- 9 HP Total Test Process test results are not a guarantee of future performance under these test conditions. Accidental damage requires an optional HP Accidental Damage Protection Care Pack. Select third party wipes can be safely used to clean the HP Engage Go 10 up to 10,000 wipes: See wipe manufacturer's instructions for disinfecting and the HP cleaning guide for HP tested wipe solutions at How to Sanitize Your HP Device Whitepape https://h20195.www2.hp.com/v2/GetDocument.aspx?docname=4AA7-7610ENW
- 10.5% ocean bound plastics in speaker enclosure. 50% of the plastics in the product are made from recycled plastics. 100% of the Aluminum in the product is recyclable 11 HP Sure Click, Sure Run, Sure Recover & Sure Sense is supported on Win 10 Pro & Win 10 IoT Enterprise 2019 LTSC;
- <sup>12</sup> Optional features sold separately or as an add-on feature.
- 13 The Moby/5500M for HP Engage Go 10 is available for United States only and excludes integrated battery. No payment, integrated payment and payment ready available. Non-Ingenico One Gateways require Ingenico firmware updates. 141- or 3-year limited warranty, depending on country. Onsite and other terms and conditions may vary by country.

#### **Technical Specifications Footnotes**

- <sup>1</sup> Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See http://www.windows.com
- <sup>2</sup> Microsoft Device Guard and Credential Guard are available with Windows 10 IoT Enterprise delivered from HP or to customers with a volume license to use Windows 10 Enterprise. Microsoft Device Guard and Credential Guard are not available with Windows 10 Enterprise and Microsoft Device Guard and Credential Guard are available through HP Configuration & Deployment Services.
- Multi-Core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

  4 Some functionality of this technology, such as Intel® Active Management Technology and Intel Virtualization technology, requires additional 3rd party software in order to run. Availability of future "virtual appliances" applications for Intel
- vPro technology is dependent on 3rd party software providers.

  For systems configured with more than 3 GB of memory and a 32-bit operating system, all memory may not be available due to system resource requirements. Addressing memory above 4 GB requires a 64-bit operating system. Actual
- data rate is determined by the system's configured processor. See processor specifications for supported memory data rate.

  For hard drives and solid state drives, GB = 1 billion bytes. TB = 1 trillion bytes. Actual formatted capacity is less. Up to 36 GB (for Windows 10) of system disk is reserved for the system recovery software.

  Wireless access point and internet service required. Availability of public wireless access points is limited. The specifications for the 802.11ac WLAN are draft specifications and are not final. If the final specifications differ from the draft specifications, it may affect the ability of the notebook to communicate with other 802.11ac WLAN devices.

  <sup>9</sup> HP Sure Start Gen7 is available on the HP Engage Go Convertible equipped with 11th generation Intel® processors

- 10 EPEAT® egistered where applicable. EPEAT registration varies by country. See www.epeat.net for registration status by country. See HP's 3rd party option store for solar energy accessory at www.hp.com/go/options 11 External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen.
  12 Intel® Turbo Boost technology requires a PC with a processor with Intel Turbo Boost capability. Intel Turbo Boost performance varies depending on hardware, software and overall system configuration. See
- www.intel.com/technology/turboboost for more information.

  13 Windows 10 MM14 battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See www.bapco.com for additional details
- <sup>14</sup> LTE/HSPA+ WWAN options available (not available with barcode scanner)
- 15 The memory is soldered down.
- <sup>16</sup> Battery life will vary for devices with integrated payment. The maximum capacity of the battery will naturally decrease with time and usage
  <sup>18</sup> HP Sure Run, Sure Recover is supported on Win 10 Pro & Win 10 IoT Enterprise 2019 LTSC.
- 19 vPRO support requires either an Intel Core i5 processor
- <sup>20</sup> vPRO support also requires a vPRO WLAN Card for these products
- <sup>21</sup> vPRO enablement is a separate option on some products.
- 22 Accessories sold separately.
  23 Tile requires Windows 10. Some features require optional subscription to Tile Premium. Ring feature not available on HP Engage Go 10. Tile application for Windows 10 available for download from the Windows Store. Mobile phone app available for download from App Store and Google Play. Requires iOS 11 and greater or Android 6.0 and greater see https://support.thetileapp.com/hc/en-us/articles/200424778 for more information. HP Tile will function as long as the PC
- <sup>24</sup> HP Wolf Pro Security Edition (including HP Sure Click Pro and HP Sure Sense Pro) is available preloaded on select SKUs and, depending on the HP product purchased, includes a paid 1-year or 3-year license. The HP Wolf Pro Security Edition software is licensed under the license terms of the HP Wolf Security Software End-User license Agreement (EULA) that can be found at: https://support.hp.com/us-en/document/ish\_3875769-3873014-16 as that EULA is modified by the following: "7. Term. Unless otherwise terminated earlier pursuant to the terms contained in this EULA, the license for the HP Wolf Pro Security Edition (HP Sure Sense Pro and HP Sure Click Pro) is effective upon activation and will continue for either a twelve (12) month or thirty-six (36) month license term ("Initial Term"). At the end of the Initial Term you may either (a) purchase a renewal lic or (b) continue using the standard versions of HP Sure Click and HP Sure Sense at no additional cost with no future software updates or HP Support." newal license for the HP Wolf Pro Security Edition from HP.com, HP Sales or an HP Channel Partner,

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