

Human Resources department minimizes paper and streamlines processes

HP Intelligent Workflows



A busy global fruit farming and production company ships hundreds of thousands of tons of produce each year. The company's executive team made the strategic decision to invest in process automation to help streamline everyday activities, ensure compliance with industry regulations, and keep costs low.

“As regulations and complexities continue to mount in our industry, we have to look at ways to ensure compliance, while reducing labor hours associated with manual audits and processes.”

- Director of Human Resources

Success story | HR onboarding



The challenge

- HR department onboards over 4,000 employees seasonally
- Needed to expedite the hiring process
- Required to comply with FDA regulations
- Lacked an efficient way to make records and reports audit-ready
- Compliance with Food and Safety regulations required an organized search function for documents such as report logs



The solution

- Created electronic forms to collect data
- Enabled forms classification and data extraction to search documents for signatures
- Implemented quality control and follow-up process for flagged unsigned documents
- Digitized records enable searchability and greater organization of documents
- Analytics and dashboard provided process visibility and management



Business outcome

- Streamlined onboarding process resulting in better efficiency and speed of hiring
- Reduced staffing from a small team to a single, more effective position
- Maintained a better recordkeeping system of critical documents to enable compliance with Food and Safety
- Set up data collection processes using eForms to meet FDA regulations
- Full auditability—auditors are provided temporary secured access to complete their research
- Increased visibility and accessibility of the system
- Increased confidence in products—delivering greater customer experience and satisfaction

What's next

Staff continue to find ways for HP Intelligent Workflows to help them boost productivity.

After seeing the HR department's success with HP Intelligent Workflows, other areas may adopt the solution to improve their processes.

Sign up for updates hp.com/go/getupdated



HP Services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

© Copyright 2023 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

4AA8-0739ENW, January 2024