

HP2B

HomePage

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Introduction

Introduction



HP2B is your organization's own customized HP online store that frees you from the red tape and paperwork that is ordinarily part of IT procurement. Intuitive and easy to use, HP2B allows you to focus on the more valuable aspects of your job.

This quick guide is designed to help you understand what happens when you successfully log in to HP2B. The Home Page will appear. Most of the key functions of HP2B can be accessed from the Home Page.



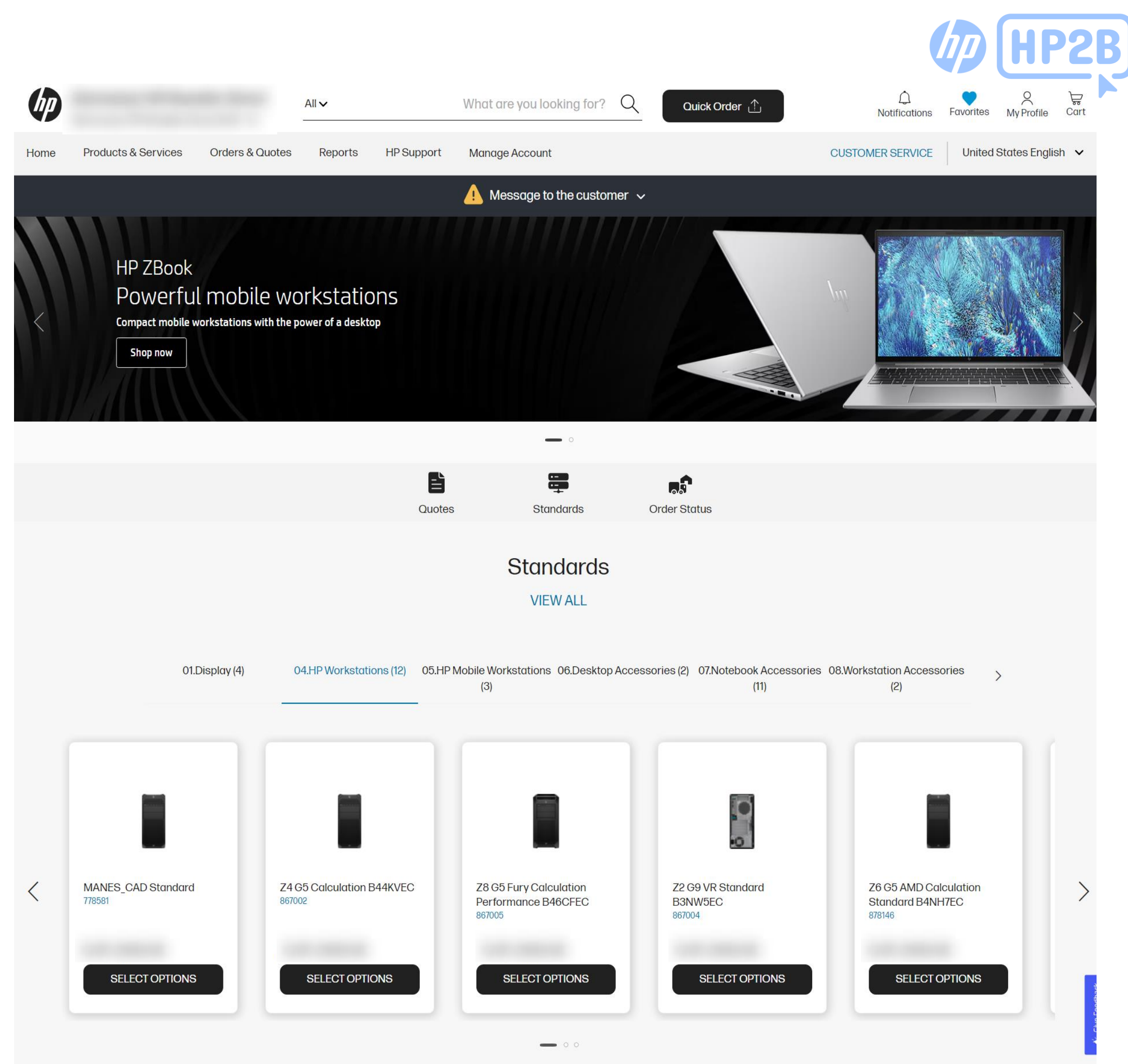
HP2B Home Page

HP2BHomePage

The Home Page is the center of your HP2B system. It is the first thing you will see when you log on, and the place you return to when you want to access any of HP2B's functions.

From the Home Page, you can do everything from ordering products, to viewing your existing purchase requests or purchase orders (POs), to contacting HP for customer support.

In this quick guide, we'll lead you through the key functions available from the Home Page, and show you how to use them to make the most of your HP2B shopping experience.



Login and Password Reset

Login and password reset

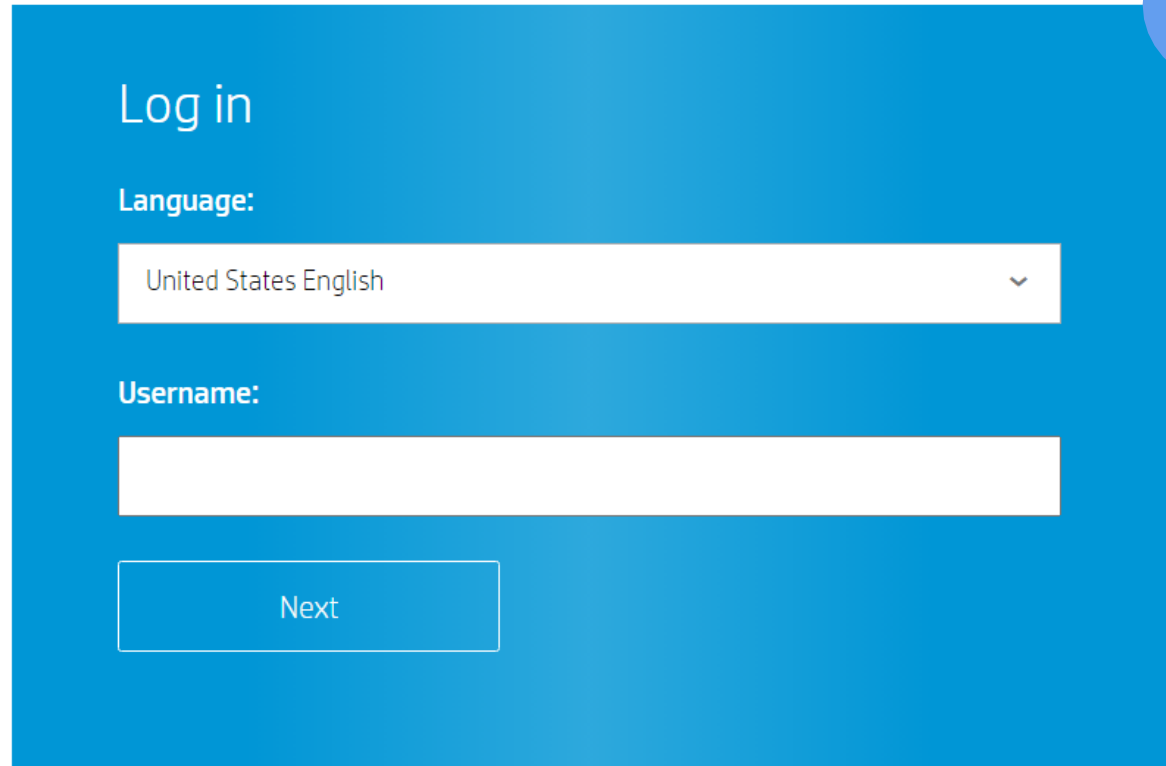
(1) The first thing that appears when you navigate to the HP2B site is the login page. Select your language from 13 options available on the drop-down menu: US English, UK English, French Canadian, South American Spanish, French, German, Italian, Korean, Spanish, Swedish, Chinese, Portuguese, and Russian.

Enter your username (email address) and password, and press “Log in.” If you are on a personal or private computer that is not used by others, you can click the “Remember me” box.

If you have forgotten your username or password, click the “Need help signing in or registering for an account?” link.

(2) In a pop-up screen, you’ll be asked, “What would you like to recover?” You’ll need to choose between “Password” and “Username.” If you want to recover your password, you will be asked for your username. If you want to recover your username, you will be prompted to enter your email address.

1



Log in

Language:

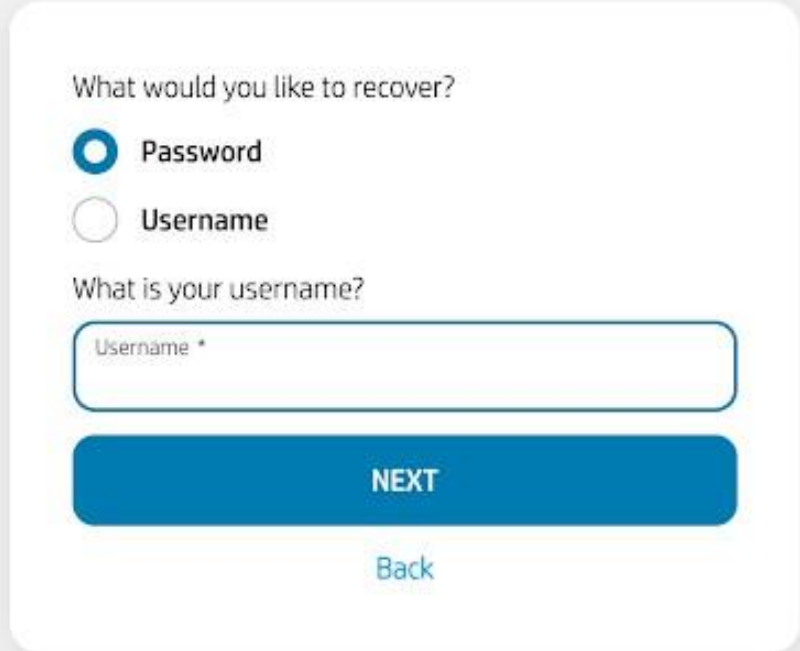
United States English

Username:

Next

[Register for demo catalog](#) | [Need help signing in or registering for an account?](#)

2



hp

Recover your credentials

What would you like to recover?

☒ Password

☐ Username

What is your username?


Username *

NEXT


[Back](#)

Don't have an account? [Sign up](#)

3



Recover your credentials




If that email address exists in our database, you'll hear from us there. Remember to check your spam and junk mail folders, where automated messages sometimes filter.

[Go to Sign In](#)

Don't have an account? [Sign up](#)

4



Recover your credentials

We sent a verification code to the email address associated with your account. Enter the code below, and create a new password.

SAVE

[Resend verification code](#)

(3) If you choose “Username,” you’ll get a message saying that your username will be sent to your email address.

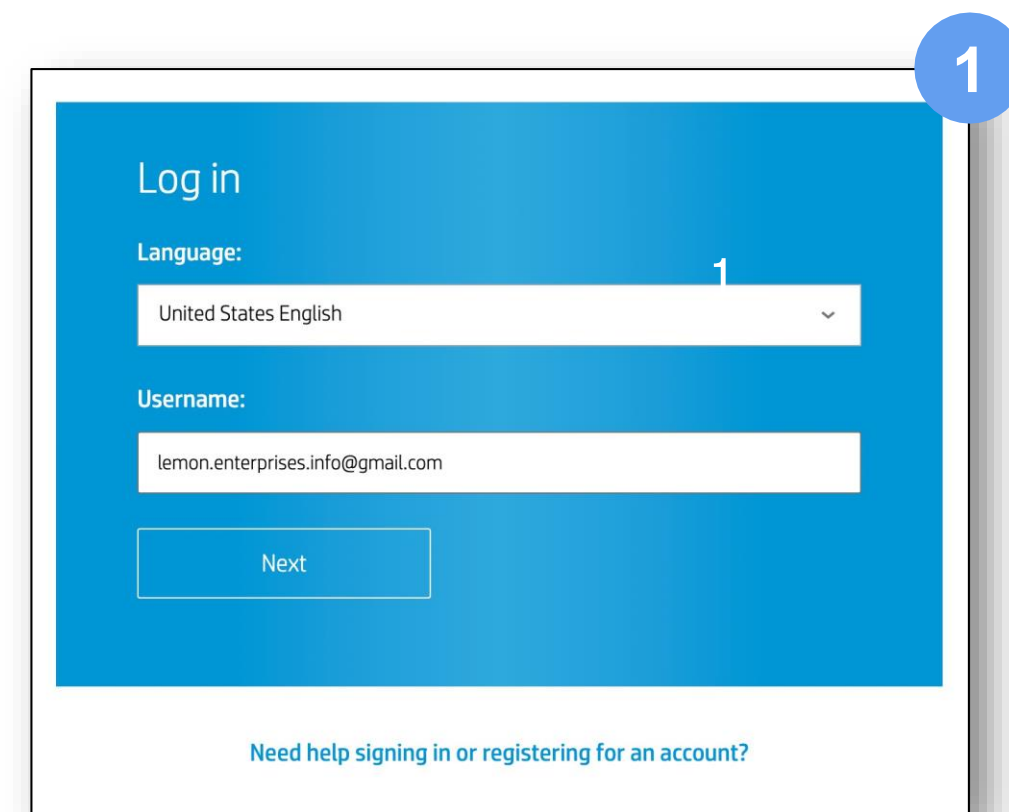
(4) If you choose “Password,” a secure verification code will be sent to your email address.

You copy or type it into the “Enter code” field to set a new password.

Home Page and Top Navigation Menu

Home Page and top navigation menu

(1) First log in to HP2B.



Log in

Language: 1
United States English

Username:
lemon.enterprises.info@gmail.com

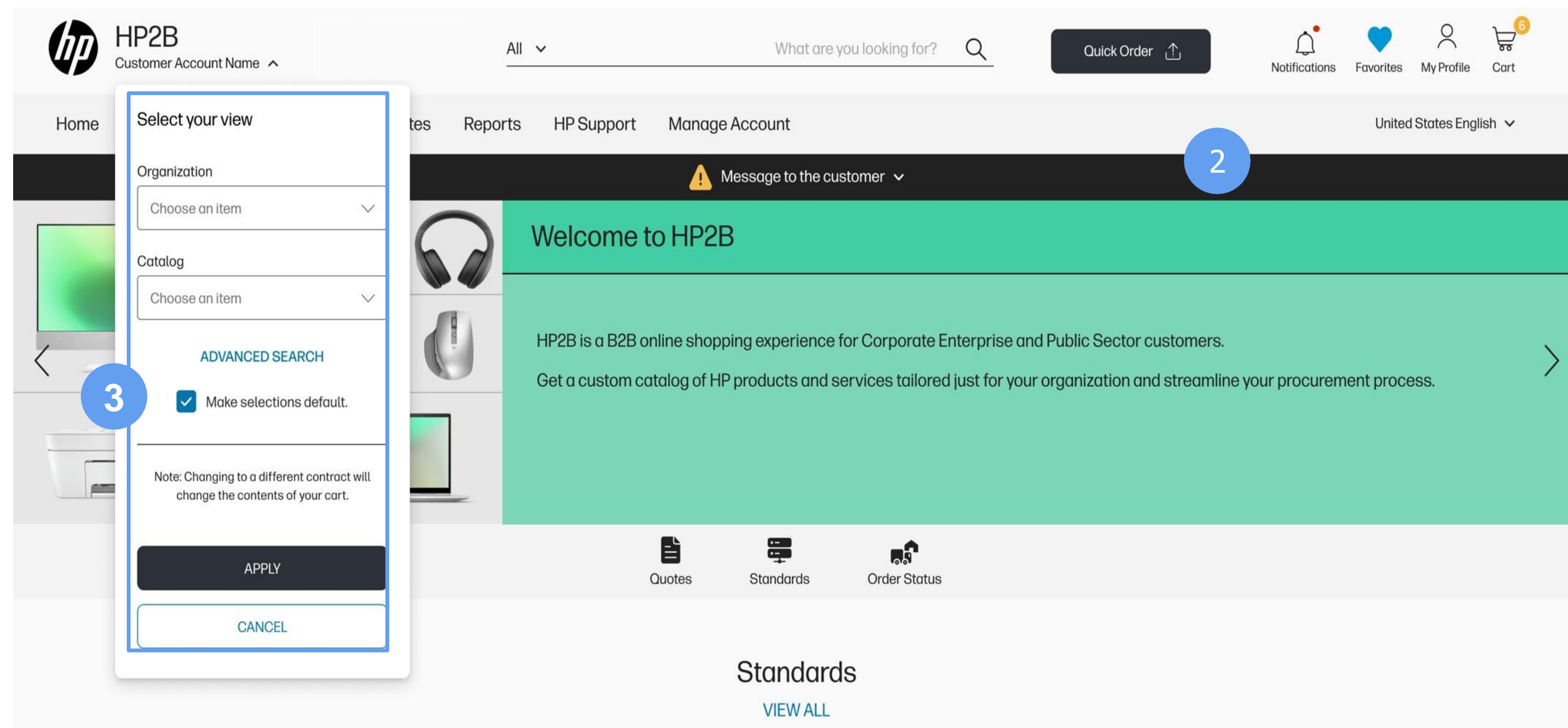
Next

[Need help signing in or registering for an account?](#)

(2) After you have successfully logged in, the HP2B Home Page will appear.

The HP2B Home Page is rich with functionality and is very easy to navigate. Understanding all the HP2B features and capabilities that you can access from this page will save you time and allow you to enjoy a more effective and efficient online experience.

(3) Your organization's location and name appear in a drop-down menu in top left corner of the Home Page. Your organization's logo will also be displayed.



HP2B Customer Account Name ^

Home

Select your view

Organization
Choose an item

Catalog
Choose an item

ADVANCED SEARCH

☒ Make selections default.

Note: Changing to a different contract will change the contents of your cart.

APPLY

CANCEL

What are you looking for?

Quick Order

Notifications Favorites My Profile Cart

United States English

Welcome to HP2B

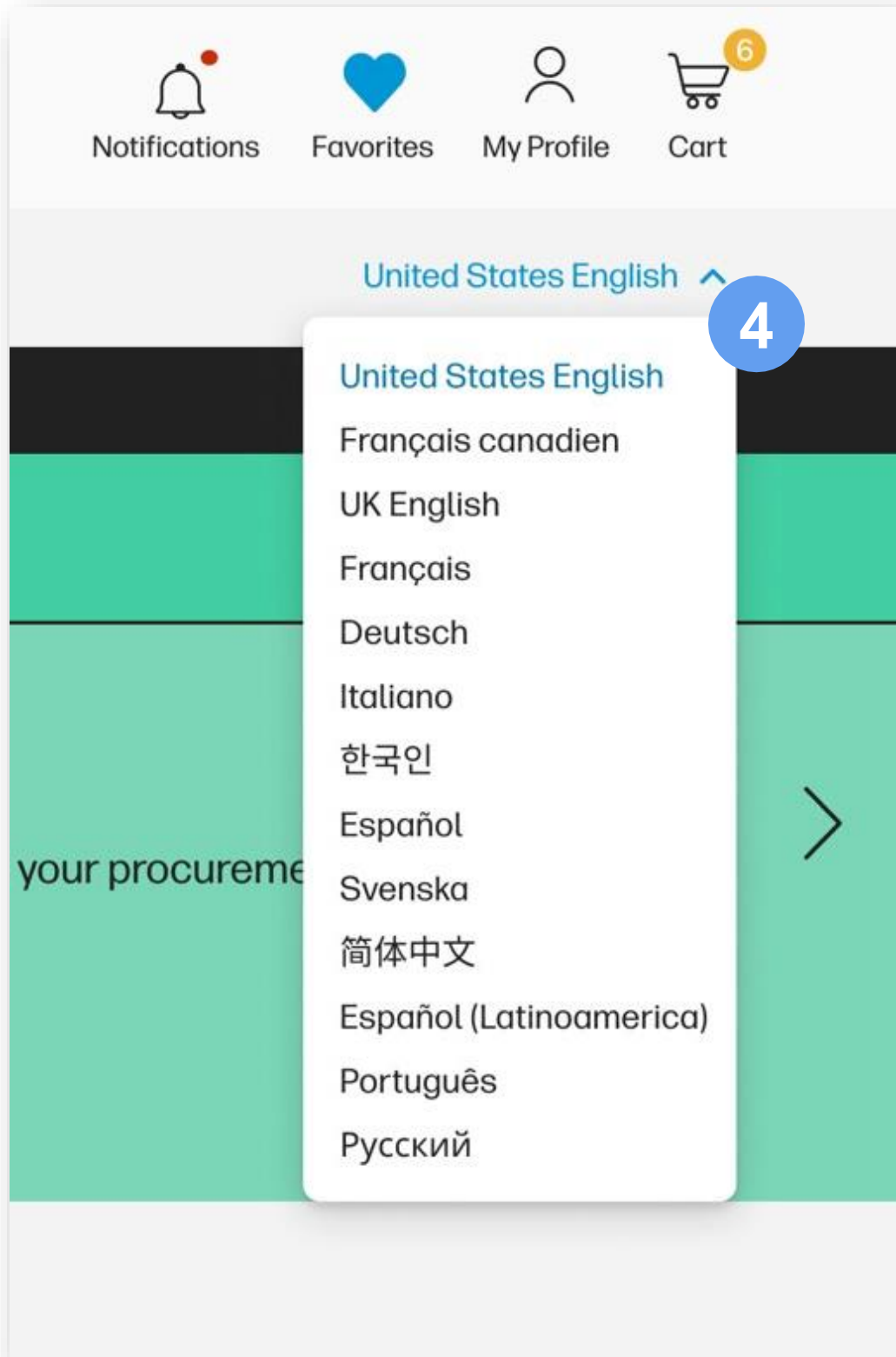
HP2B is a B2B online shopping experience for Corporate Enterprise and Public Sector customers.

Get a custom catalog of HP products and services tailored just for your organization and streamline your procurement process.

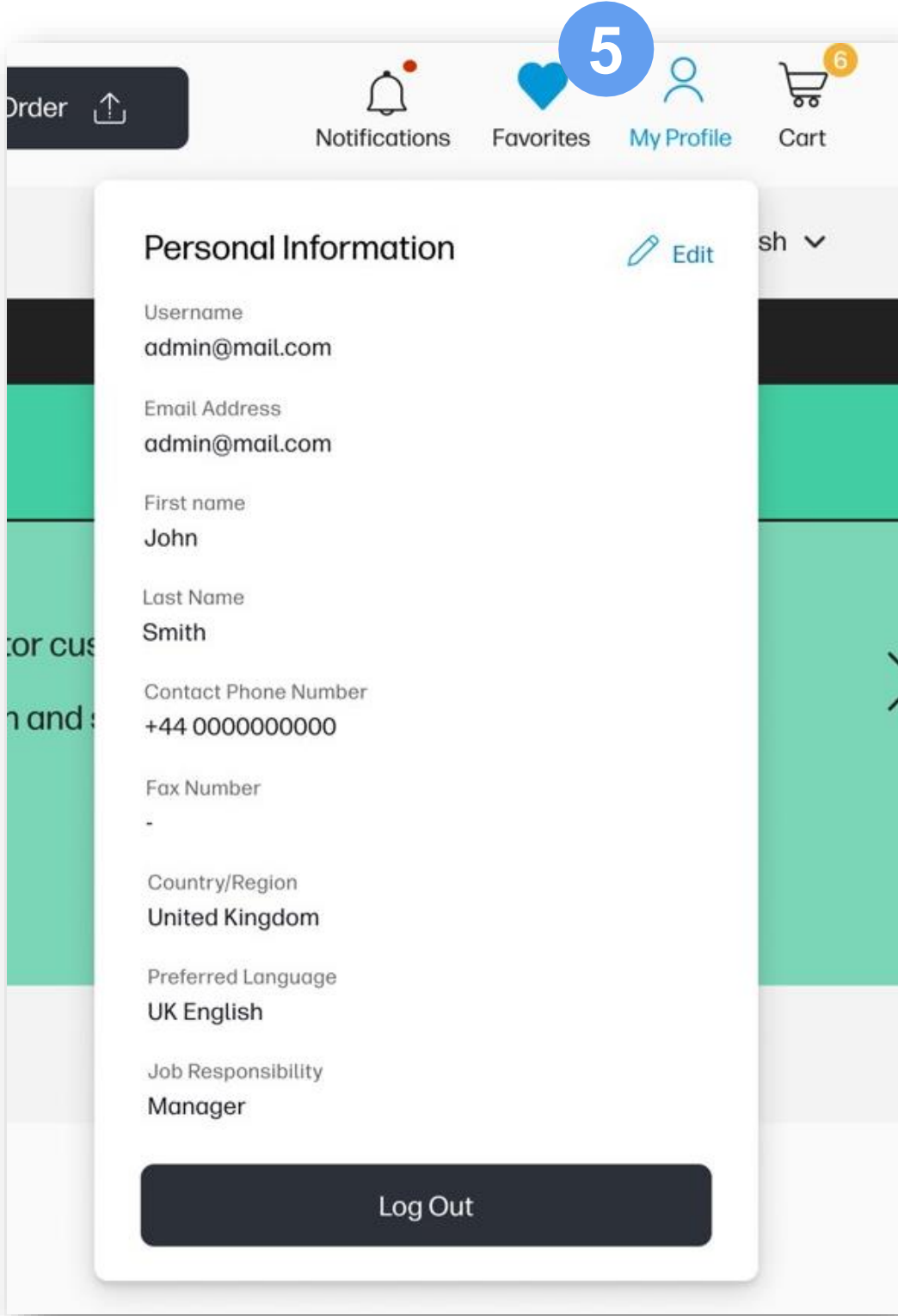
Quotes Standards Order Status

Standards
VIEW ALL

You can change the language (4) you see on HP2B at any time using the drop-down menu. Although you chose your language when logging in, you can change it from the Home Page. You have a choice of 13 languages.

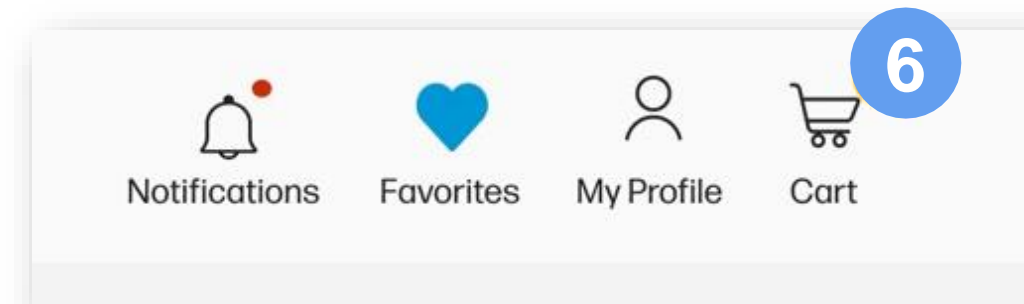


You can access your personal details by clicking on My Profile (5), at the top right corner of the Home Page.



Any products you have chosen but have not been included in a purchase request or purchase order can be accessed by clicking on your shopping cart (6), shown at the top right corner of the Home Page.]

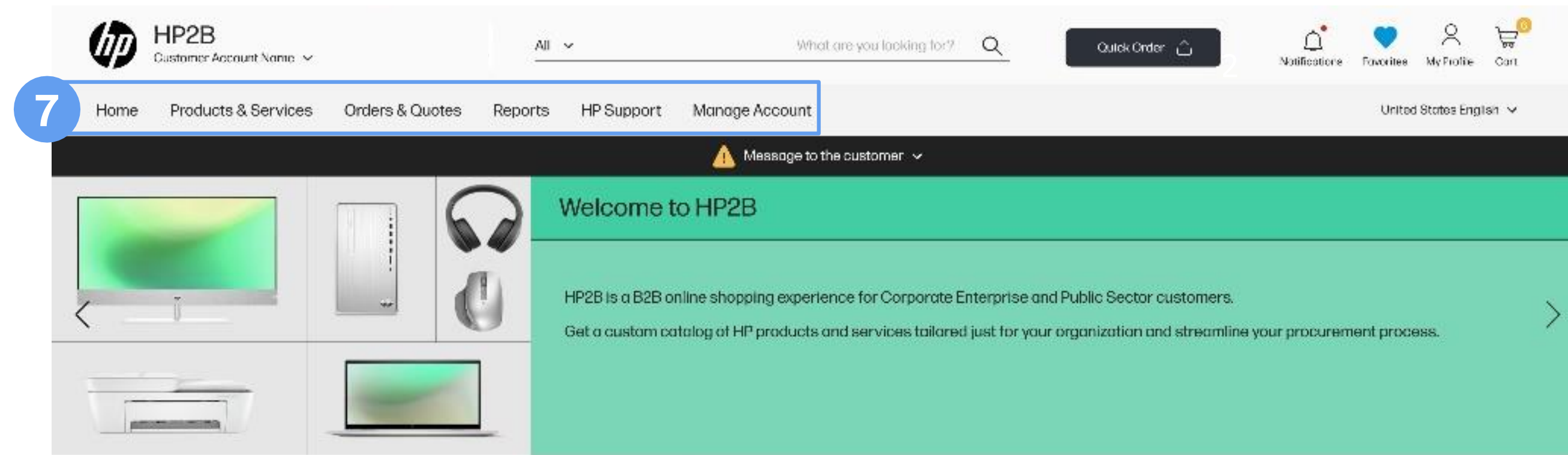
The number of products in your cart will be displayed here.



You also have access to six important pages (7) directly from tabs on the Home Page:

- “Products & Services”
- “Orders & Quotes”
- “Reports” (will only appear if reports capability has been activated)
- “Notifications”
- “HP Support”
- “Manage Account”

In this guide, we will go into each of these pages to explain where they take you and what you can do in them.



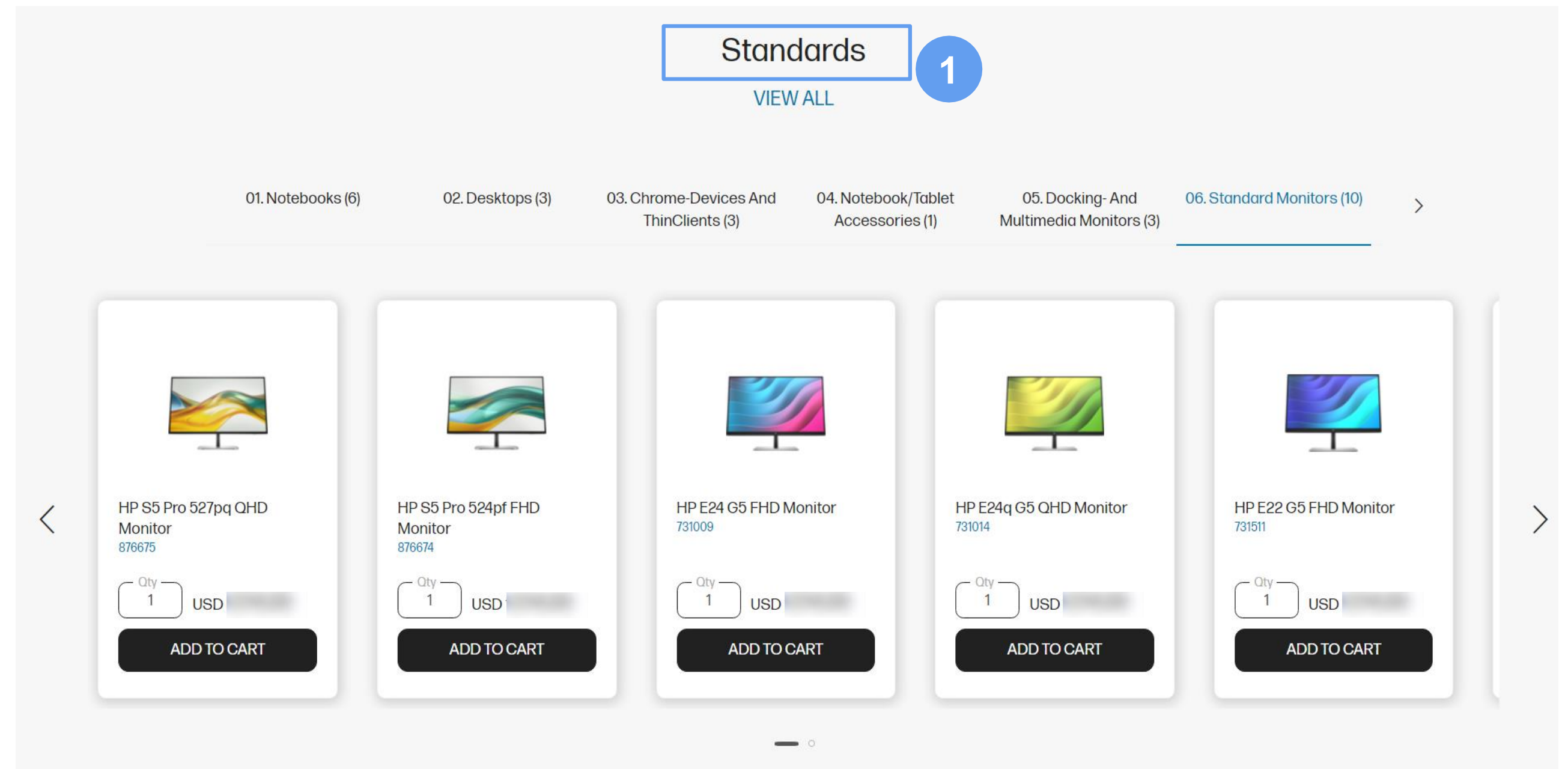
Standards and Products

Standards & Products

Under “Standards” (1) are the products and prices negotiated with HP by your organization that are available for purchase within the specific catalog you are using.

These are considered standards, which means they will be the most commonly purchased.

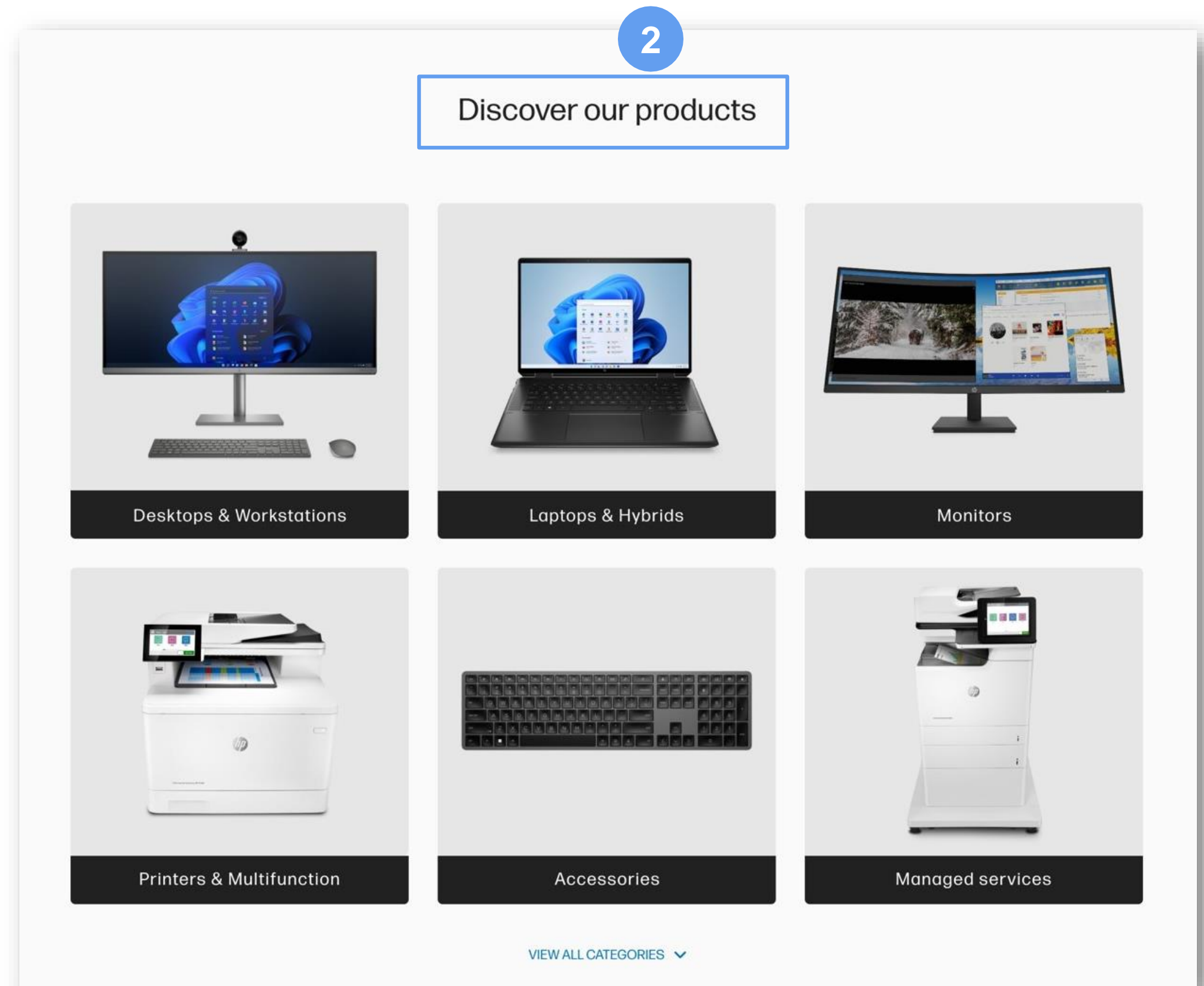
You click on a category at the top of the “Standards” screen to see which ones have been set for your organization.



If you scroll further down, you see the “Discover our Products” (2) section.

Products are the hardware categories that all standards fit into.

The difference between “Discover our products” and “Standards” is that in “Discover our Products” you see all of the items in this catalog, not just the ones designated as standards for your organization.



Product Search

Productsearch

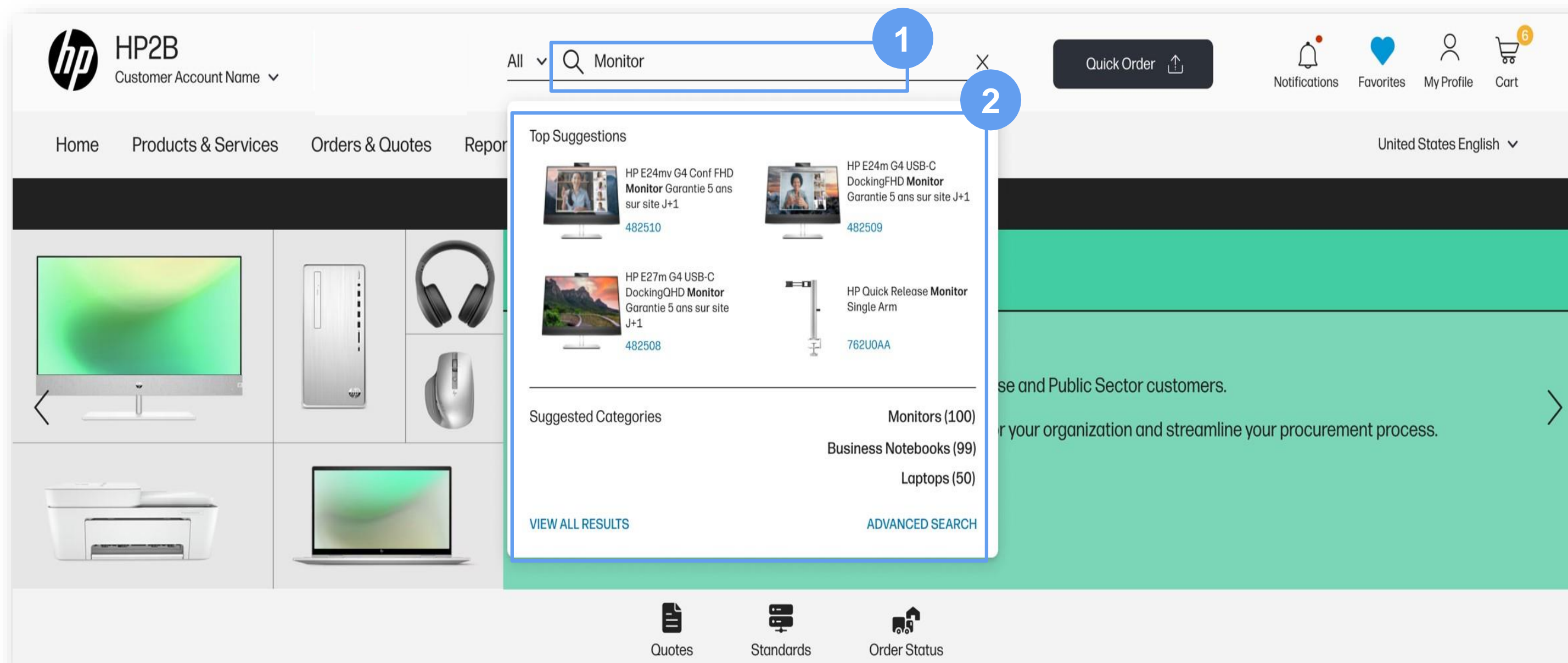
At the top right of the Home Page is a search bar (1).

Products can be searched by keyword (2), for example - "adapter" or "monitor" etc.

Recommended products will appear in a pop-up box.

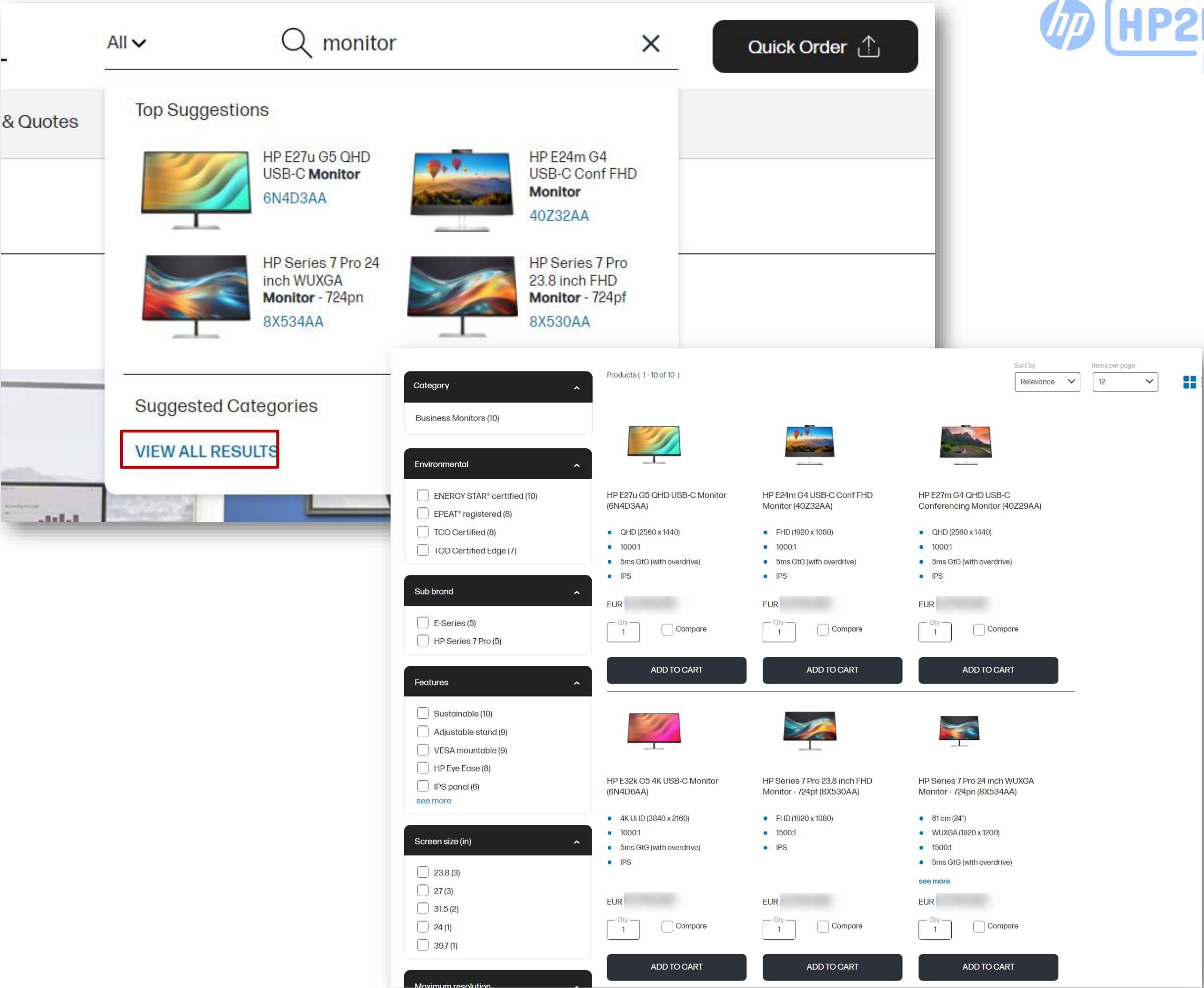
From here, you have two options: "View all results" or "Advanced search."

If you click on "View all results," you will go to a page with all available products (in this case monitors) listed.



You can use the “View All results” option to narrow your search down to a particular product subcategory or feature.

If you’re searching for a monitor, for example, you would click on that option, and only monitors would be displayed.



If you wanted a certain size, you could filter for that, too.

CategoryBusiness Monitors (10)

Environmental

- ENERGY STAR® certified (10)
- EPEAT® registered (8)
- TCO Certified (8)
- TCO Certified Edge (7)

Sub brand

- E-Series (5)
- HP Series 7 Pro (5)

Features

- Sustainable (10)
- Adjustable stand (9)
- VESA mountable (9)
- HP Eye Ease (8)
- IPS panel (6)
- see more

Screen size (in)

- 23.8 (3)
- 27 (3)
- 31.5 (2)
- 24 (1)
- 39.7 (1)

Maximum resolution

Products (1 - 10 of 10)

HP E27u G5 QHD USB-C Monitor (6N4D3AA)

- QHD (2560 x 1440)
- 1000:1
- 5ms GtG (with overdrive)
- IPS

EUR

Qty 1

Compare

ADD TO CART

HP E24m G4 USB-C Conf FHD Monitor (40Z32AA)

- FHD (1920 x 1080)
- 1000:1
- 5ms GtG (with overdrive)
- IPS

EUR

Qty 1

Compare

ADD TO CART

HP E27m G4 QHD USB-C Conferencing Monitor (40Z29AA)

- QHD (2560 x 1440)
- 1000:1
- 5ms GtG (with overdrive)
- IPS

EUR

Qty 1

Compare

ADD TO CART

CategoryBusiness Monitors (10)

Environmental

- ENERGY STAR® certified (3)
- EPEAT® registered (2)
- TCO Certified (2)
- TCO Certified Edge (2)

Sub brand

- E-Series (2)
- HP Series 7 Pro (1)

Features

- Sustainable (3)
- Adjustable stand (3)
- VESA mountable (3)
- HP Eye Ease (3)
- IPS panel (2)
- see more

Screen size (in)

- 23.8 (0)
- 27 (3)
- 31.5 (0)
- 24 (0)
- 39.7 (0)

Products (1 - 3 of 3)

HP E27u G5 QHD USB-C Monitor (6N4D3AA)

- QHD (2560 x 1440)
- 1000:1
- 5ms GtG (with overdrive)
- IPS

EUR

Qty 1

Compare

ADD TO CART

HP E27m G4 QHD USB-C Conferencing Monitor (40Z29AA)

- QHD (2560 x 1440)
- 1000:1
- 5ms GtG (with overdrive)
- IPS

EUR

Qty 1

Compare

ADD TO CART

HP Series 7 Pro 27 inch QHD Monitor - 727pq (8J4D8AA)

- QHD (2560 x 1440)
- 2000:1
- IPS Black

EUR

Qty 1

Compare

ADD TO CART

Selecting “Advanced search” will open a different window that allows you to be even more specific about what you’re looking for.

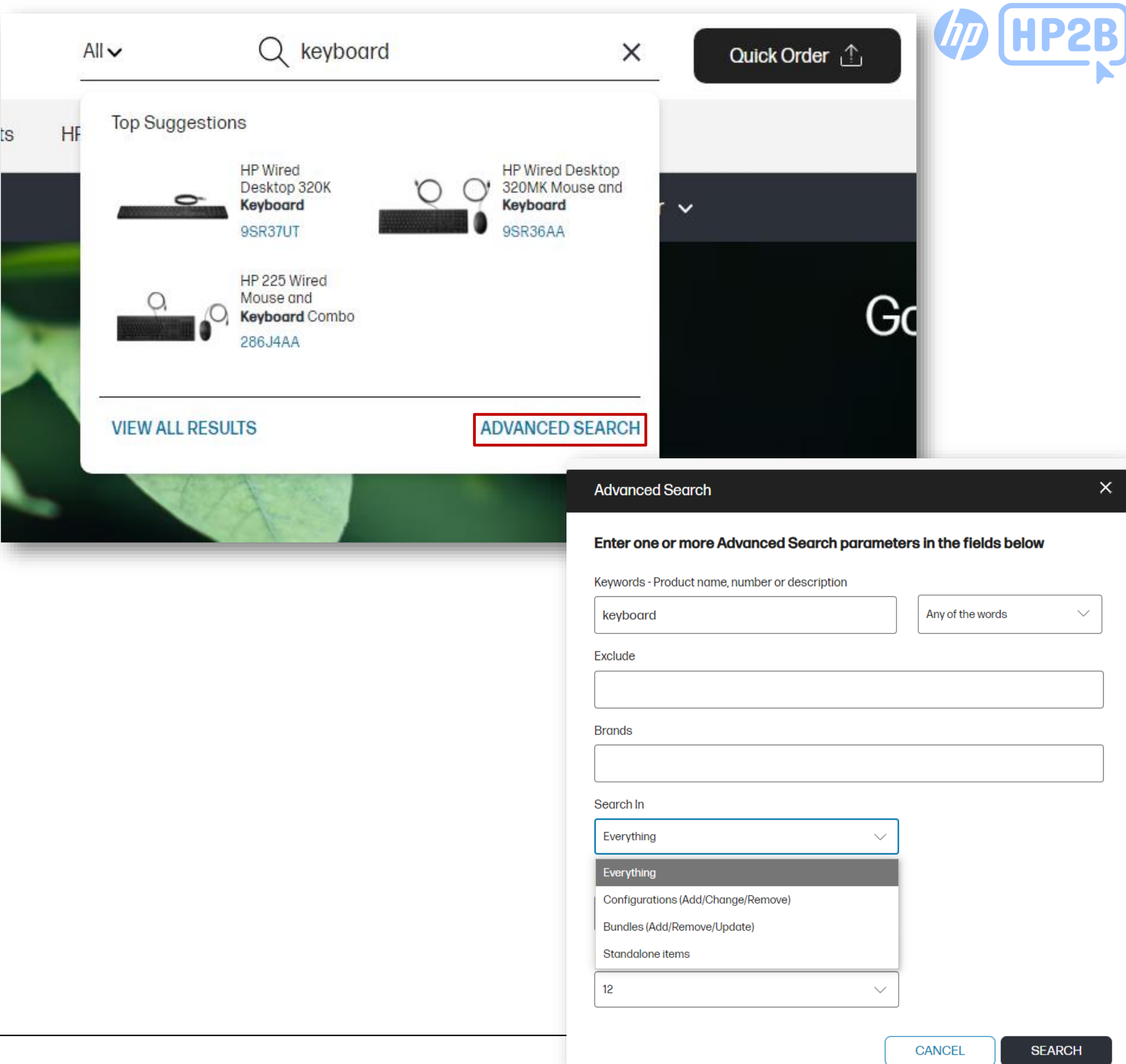
For example, you can specify or exclude certain models or types of keyboards.

Under the “Search in” drop-down menu, you can also filter to see if the product that you re trying to search, if it is part of the “Configurations” or “Bundles.”

Note:

Configurations are products that have been configured specially for your organization. This can include how much storage, RAM, CPU, or other configurable features that have been grouped together.

Bundles are independent products that have been grouped together. For example, a certain PC can be bundled together with a particular printer.



Search results for "keyboard" (21 matches).

Category

Desktops & Workstations (11)

Accessories for PC (6)

Laptops and Hybrids (4)

Sub brand

☐ ZBook (5)

☐ Elite (4)

☐ Z (4)

☐ Dragonfly (1)

☐ EliteBook (1)

Series name

☐ HP Z2 Tower G9 Workstation (3)

☐ HP Elite Mini 800 G9 (2)

☐ HP Elite x360 830 13" G11 2-in-1 (2)

☐ HP ZBook Firefly 14 inch G11 A Mobile Workstation PC (2)

☐ HP ZBook Power 16 inch G11 A Mobile Workstation PC (2)

see more

Storage (GB)

☐ 512 (8)

☐ 1024 (4)

☐ 2000 (1)

☐ 4000 (1)

☐ 5024 (1)

Environmental

☐ TCO Certified (9)

☐ ENERGY STAR® certified (6)

☐ EPEAT® registered (2)

Features

☐ Bulk packaging available (11)

☐ Molded paper pulp cushion inside box is 100% sustainably sourced and recyclable (11)

☐ Wi-Fi 6E (10)

☐ HP Sure Admin (7)

☐ HP Sure Click (7)

see more

Form factor

Products (1 -12 of 21)

Sort by

Relevance

Items per page

12

HP Wired Desktop 320K Keyboard (9SR37UT)

Qty 1

Compare

ADD TO CART

HP USB Bus Slim Keyboard/Mouse/Mousepad Kit... (T4E63AA)

Qty 1

Compare

ADD TO CART

HP 225 Wired Mouse and Keyboard Combo (286J4AA)

Qty 1

Compare

ADD TO CART

HP 125 Wired Keyboard (266C9AA)

Qty 1

Compare

ADD TO CART

HP 655 Wireless Keyboard and Mouse Combo (4R009AA)

Qty 1

Compare

ADD TO CART

HP Wired Desktop 320MK Mouse and Keyboard (9SR36AA)

Qty 1

Compare

ADD TO CART

HP Elite x360 830 13 inch G11 2-in-1 Notebook PC (A3EQ7UC)

Qty 1

Compare

ADD TO CART

- Windows 11 Pro
- Intel®Core™ Ultra 5135U
- 16GBLPDDR5x
- 512GBSSD

see more

HP Elite x360 830 13 inch G11 2-in-1 Notebook PC (B47PPUC)

Qty 1

Compare

ADD TO CART

- Intel®Core™ Ultra 5135U
- 16LPDDR5x
- 512SSD
- 13.3WUXGA

see more

HP ZBook Firefly 14 inch G11 A Mobile Workstation PC (AQ429UC)

Qty 1

Compare

ADD TO CART

- AMDRyzen™ 58640HS
- 16DDR5
- 512
- AMD Radeon

see more

HP ZBook Fury 16 G11 Mobile Workstation PC (B47R6UC)

Qty 1

Compare

ADD TO CART

- Intel®Core™ i713850HX
- 64DDR5
- 512Unidad SSD
- NVIDIA® RTX™ 4000

see more

HP Dragonfly 13.5 inch G4 Notebook PC (B4EJ2UC)

Qty 1

Compare

ADD TO CART

- Intel®Core™ i71365U
- 32LPDDR5
- 512SSD-enhet
- Intel Iris

see more

HP ZBook Firefly 14 inch G11 A Mobile Workstation PC (A76RGUC)

Qty 1

Compare

ADD TO CART

- AMDRyzen™ 58640HS
- 16DDR5
- 512
- AMD Radeon

see more

Search results for "keyboard" (21 matches).

Category

Desktops & Workstations (11)

Accessories for PC (6)

Laptops and Hybrids (4)

Sub brand

☐ ZBook (5)

☐ Elite (4)

☐ Z (4)

☐ Dragonfly (1)

☐ EliteBook (1)

Series name

☐ HP Z2 Tower G9 Workstation (3)

☐ HP Elite Mini 800 G9 (2)

☐ HP Elite x360 830 13" G11 2-in-1 (2)

☐ HP ZBook Firefly 14 inch G11 A Mobile Workstation PC (2)

☐ HP ZBook Power 16 inch G11 A Mobile Workstation PC (2)

see more

Storage (GB)

☐ 512 (8)

☐ 1024 (4)

☐ 2000 (1)

☐ 4000 (1)

☐ 5024 (1)

Environmental

☐ TCO Certified (9)

☐ ENERGY STAR® certified (6)

☐ EPEAT® registered (2)

Features

☐ Bulk packaging available (11)

☐ Molded paper pulp cushion inside box is 100% sustainably sourced and recyclable (11)

☐ Wi-Fi 6E (10)

☐ HP Sure Admin (7)

☐ HP Sure Click (7)

see more

Form factor

Graphics

Products (13 -21 of 21)

Sort by

Relevance

Items per page

12

HP Elite Mini 800 G9 Desktop PC (A38K6UC)

Qty 1

Compare

ADD TO CART

- Intel®Core™ i514500T
- 16DDR5
- 256
- Intel UHD

HP Elite Mini 800 G9 Desktop PC (AQ5F6UC)

Qty 1

Compare

ADD TO CART

- Intel®Core™ i514500T
- 16DDR5
- 256
- Intel UHD

HP EBUltraG1q X1E7810 14 16GB/512 PC GC SD X1E78100, 14.2 2K BV LED... (B10S3UP)

Qty 1

Compare

ADD TO CART

- Qualcomm®Snapdragon™X1E-78-100
- 16LPDDR5x
- 512SSD
- Qualcomm Adreno

see more

HP ZBook Power 16 inch G11 A Mobile Workstation PC (AQ5A0UC)

Qty 1

Compare

ADD TO CART

- Windows 11 Pro
- AMDRyzen™ 7840HS
- 16GBDDR5
- 512GBSSD

see more

HP ZBook Power 16 inch G11 A Mobile Workstation PC (A4WJ5UC)

Qty 1

Compare

ADD TO CART

- Windows 11 Pro
- AMDRyzen™ 78840HS
- 16GBDDR5
- 512GBSSD

see more

HP Z2 Tower G9 Workstation (97H0UC)

Qty 1

Compare

ADD TO CART

- Windows 11 Pro
- Intel®Core™ i714700K
- 64GBDDR5
- 1TBUnidad de estado sólido

see more

HP Z2 Tower G9 Workstation (B47R1UC)

Qty 1

Compare

ADD TO CART

- Intel®Core™ i914900K
- 16DDR5
- 512Unidad SSD
- NVIDIA® Quadro® T1000

HP Z2 Tower G9 Workstation (B47RPUC)

Qty 1

Compare

ADD TO CART

- Intel®Core™ i714700K
- 64DDR5
- 2Unidad SSD
- NVIDIA® RTX™ A4000

HP Z4 G5 Workstation PC (B47Q1UC)

Qty 1

Compare

ADD TO CART

- Intel®Xeon® w72495X
- 128DDR5
- 512Unidad SSD
- NVIDIA® RTX™ A4000

Product Details and Descriptions


(1) When you locate a product that interests you, click on the image of a product to get key features and different thumbnail views of the product.







Home | Desktops & Workstations | Workstations | HP Mobile Workstation | HP ZBook Fury 16 G11 Mobile Workstation PC

1

HP ZBook Fury 16 G11 Mobile Workstation PC

B47R6UC HP ZBook Fury 16 G11 Mobile Workstation PC





Key Features

- Operating system: Windows 11 Pro
- Processor family: 13th Generation Intel® Core™ i7 processor
- Memory and storage: 64 GB memory; 512 GB SSD storage
- Display: 16" diagonal, WUXGA (1920 x 1200), IPS, anti-glare, micro-edge, 400 nits, 100% sRGB [21,23,32,39]
- Graphics: Integrated Intel® UHD Graphics Discrete NVIDIA RTX™ 4000 Ada Generation Laptop GPU (12 GB GDDR6 dedicated)

PLN

Option Code

Please choose... ▼

1

Add to cart

Don't forget to [add a Care Pack](#) before checkout.

Scroll down to view the product features and the detailed product specifications.

FeaturesSpecificationsAccessoriesSubmit Web Request

Tackle multiple heavy workflows—simultaneously


- Blaze through graphics-heavy projects with a desktop class Intel® CPU^[2] and integrated or discrete graphics.^[4]

Upgrade. Expand. Evolve

- Get desktop-level storage and memory with room to grow. Expansion is easy with tool-free access to components.

Show more

Suggested Care Packs



HP Care Pack


HP 3y Onsite w/optional Device Health Insights/TRV MWS

U85S2E

1 x

PLN 252.63

Add to cart



HP Care Pack


HP 3y Onsite w/Predictive Detection Alerts MWS

U86CME

1 x

PLN 284.71

Add to cart



HP Care Pack

HP 3y Onsite w/optional Device Health Insights MWS

U85RZE

1 x

PLN 224.56

Add to cart

HP2B Home Page

FeaturesSpecificationsAccessoriesSubmit Web Request

Data sheets

[HP ZBook Fury 16 G11 Mobile Workstation PC](#)[HP ZBook Fury 16 G11 Mobile Workstation PC](#)

System features

Operating system	Windows 11 Pro
Processor family	13th Generation Intel® Core™ i7 processor
Processor	Intel® Core™ i7-13850HX (up to 5.3 GHz with Intel® Turbo Boost Technology, 30 MB L3 cache, 20 cores, 28 threads)
Chipset	Intel® WM790
Sustainable impact specifications	Low Halogen

Storage

Hard drive	512 GB PCIe® Gen4 NVMe™ TLC M.2 SSD
------------	-------------------------------------

Memory

Memory	64 GB DDR5-5600 MT/s (4 x 16 GB) Transfer rates up to 5600 MT/s.
Memory Slots	4 SODIMM; supports dual channel

Media devices

Audio	Audio by Poly Studio, dual stereo speakers, HP World Facing Microphone dual array digital microphones, functions keys for volume up and down, combo microphone/headphone jack, HD audio
-------	---

Input devices

Pointing device	Extra large, QuietKey, 3-button touchpad
-----------------	--

Display Specifications

Display	16" diagonal WUXGA display
Graphics (integrated)	Intel® UHD Graphics
Graphics (discrete)	NVIDIA RTX™ 4000 Ada Generation Laptop GPU (12 GB GDDR6 dedicated)

Dimensions and weight

Minimum dimensions (W x D x H)	14.29 x 9.86 x 1.12 in (non-touch); 14.29 x 9.86 x 1.09 in (touch)
Package dimensions (W x D x H)	552 x 69 x 345 mm
Weight	Starting at 5.17 lb

Power and operating requirements

Ecolabels	TCO Certified
Power	230 W external AC power adapter

Communication features

Wireless	Intel® Wi-Fi 7 BE200 (2x2) and Bluetooth® 5.4 wireless card, vPro®
----------	--

Expansion features

Ports	1 RJ-45; 1 headphone/microphone combo; 1 SuperSpeed USB Type-A 5Gbps signaling rate (charging); 1 SuperSpeed USB Type-A 5Gbps signaling rate
Camera	5MP HD IR camera
Pointing device	Extra large, QuietKey, 3-button touchpad

What's included

Pointing device	Extra large, QuietKey, 3-button touchpad
Manufacturer Warranty	1 year (1+1-0) limited warranty and service offering includes 1 year of parts and labor. Terms and conditions vary by country.

Features


Specifications

Accessories

Submit Web Request

Accessories

Series 7 Pro (1)




HP Series 7 Pro 34 inch WQHD Conferencing Monitor - 734pm 8K157AA

Quickview

Qty. 1

Add to cart

P-Series (1)




HP P24h G5 FHD Monitor 64W34AA

Quickview

Qty. 1

Add to cart

E-Series (5)




HP E27m G4 QHD USB-C Conferencing Monitor 40Z29AA

Quickview

Qty. 1

Add to cart




HP E34m G4 WQHD Curved USB-C Conferencing Monitor 40Z26AA

Quickview

Qty. 1

Add to cart




HP E24 G5 FHD Monitor 6N6E9AA

Quickview

Qty. 1

Add to cart




HP E24m G4 USB-C Conf FHD Monitor 40Z32AA

Quickview

Qty. 1

Add to cart



HP E45c G5 DQHD Curved Monitor 6N4C1AA

Quickview

Qty. 1

Add to cart

Under the “Accessories” section, you will see recommendations of compatible products.


HP Accessories and Services and Support Finder


HP2B also allows you to identify compatible accessories, services, and support for a specific product of your choosing. To do this, you scroll down on the Home Page until you see the “HP Accessories and Services and Support finder” section.

First, you enter the product number, description, or keyword for the item for which you wish to purchase compatible accessories or services. Suggestions will be displayed.

HP Accessories and Services and Support finder


Find easily compatible accessories and services for your product.






B4EJ2UC

hp dragonfly 13.5 inch g4 notebook pc




A3EQ7UC

hp elite x360 830 13 inch g11 2-in-1 notebook pc




B47PPUC

hp elite x360 830 13 inch g11 2-in-1 notebook pc

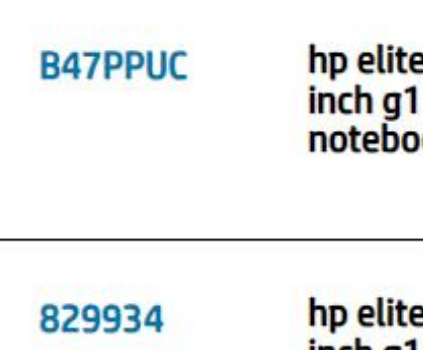


829934


hp elite x360 830 13 inch g11 2-in-1 notebook pc



Laptops and Hybrids



Desktops & Workstations



Monitors

HP Accessories and Services and Support finder

Find easily compatible accessories and services for your product.

Search Product Name / Part Number



Your selected product


HP Dragonfly 13.5 inch G4 Notebook PC

P_84EJ2UC

After you click on the product you are interested in purchasing, HP2B will display all compatible offerings split into basic categories like “Monitors”, “Storage,” “Docking and port replicators,” and “Cables.”

Others

HP Care Pack Services



HP Series 7 Pro 34 inch WQHD Conferencing Monitor - 734pm


P_8K157AA

-

1

+

Add to cart



HP P24h G5 FHD Monitor


P_64W34AA

-

1

+

Add to cart



HP E45c G5 DQHD Curved Monitor


P_6N4C1AA

-

1

+

Add to cart



HP E24 G5 FHD Monitor

P_6N6E9AA

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Add to cart

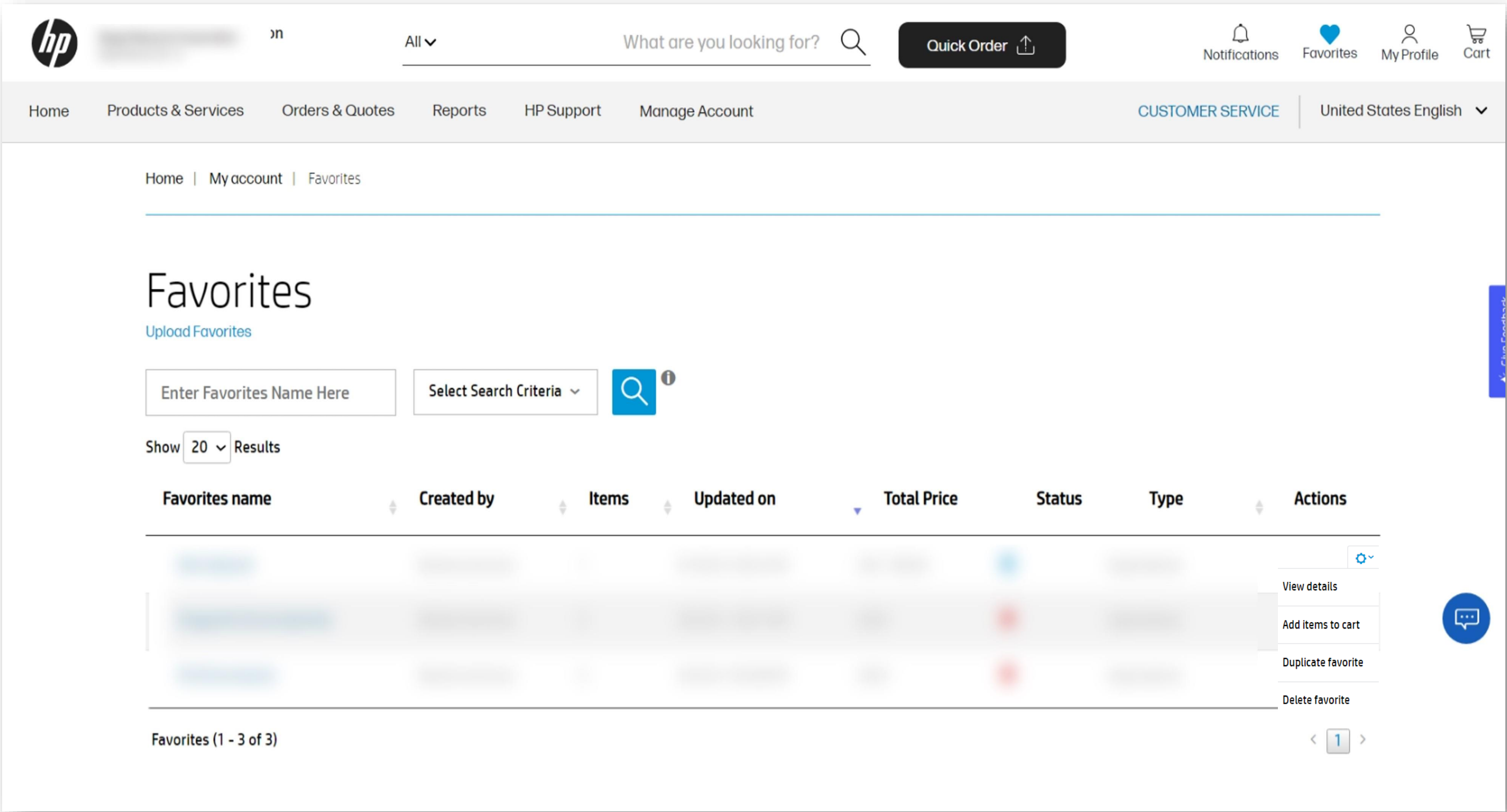
Favorites

Under “Favorites lists,” you’ll find the products, bundles, kits, and configurations you’ve saved as “favorite.”

Favorites are listed by:

- The name you gave them
- The person who created it

Actions like, viewing the details of a specific favorite product, you can add the product to cart to raise create a duplicate of the favorite and delete a created favorite.



How to access Favorites

How to access Favorites

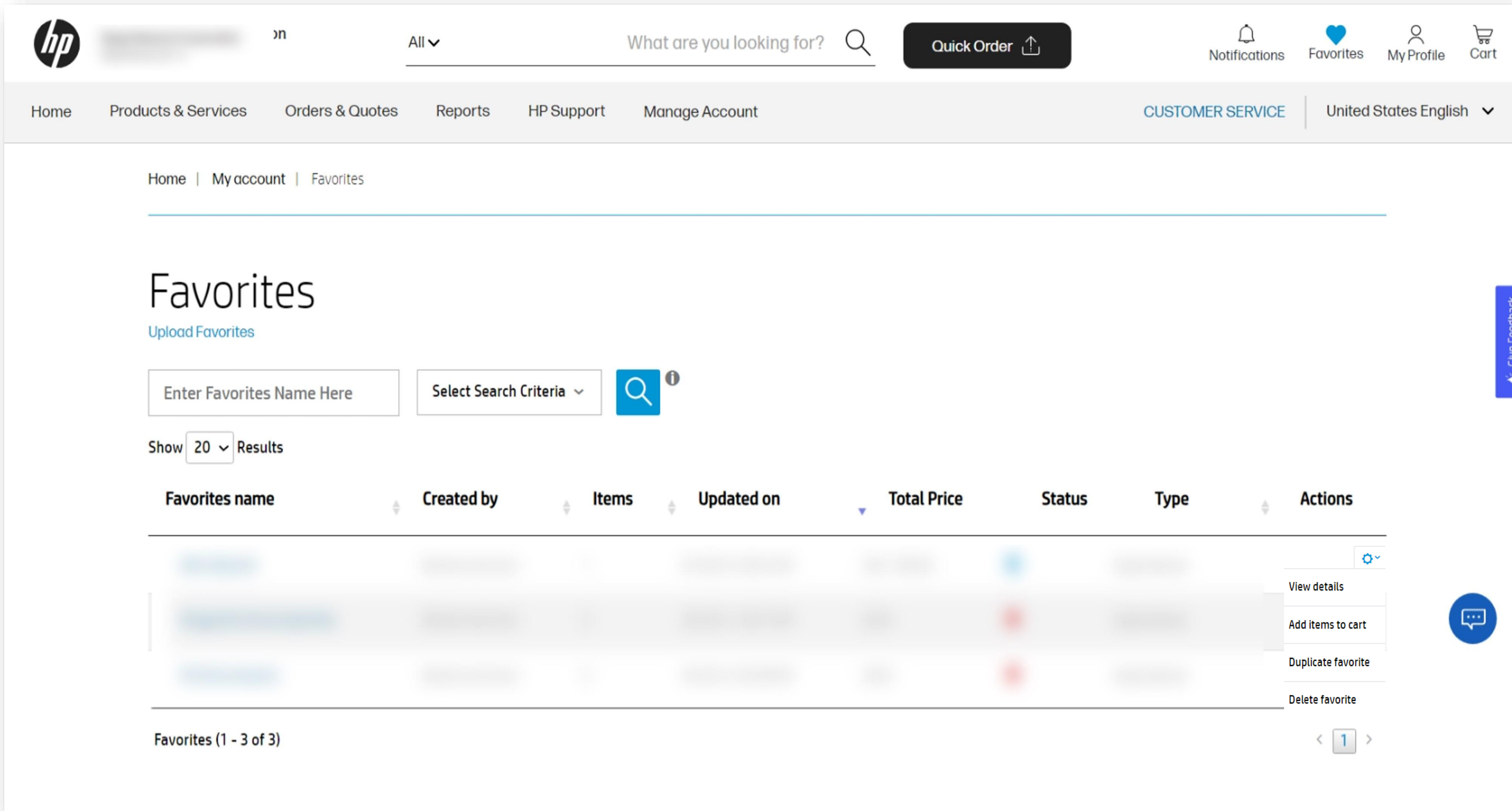


You can access “Favorites” by clicking the Blue heart from the top right corner in the Home Page.

Favorites can be:

- Created
- Copied (duplicated)
- Checked for details
- Deleted
- Searched for by name
- Sorted by name

NOTE: Personal favorites can be edited only by the user who created them. Organizational favorites can only be edited by the customer administrator.



Quickorder

Quickorder

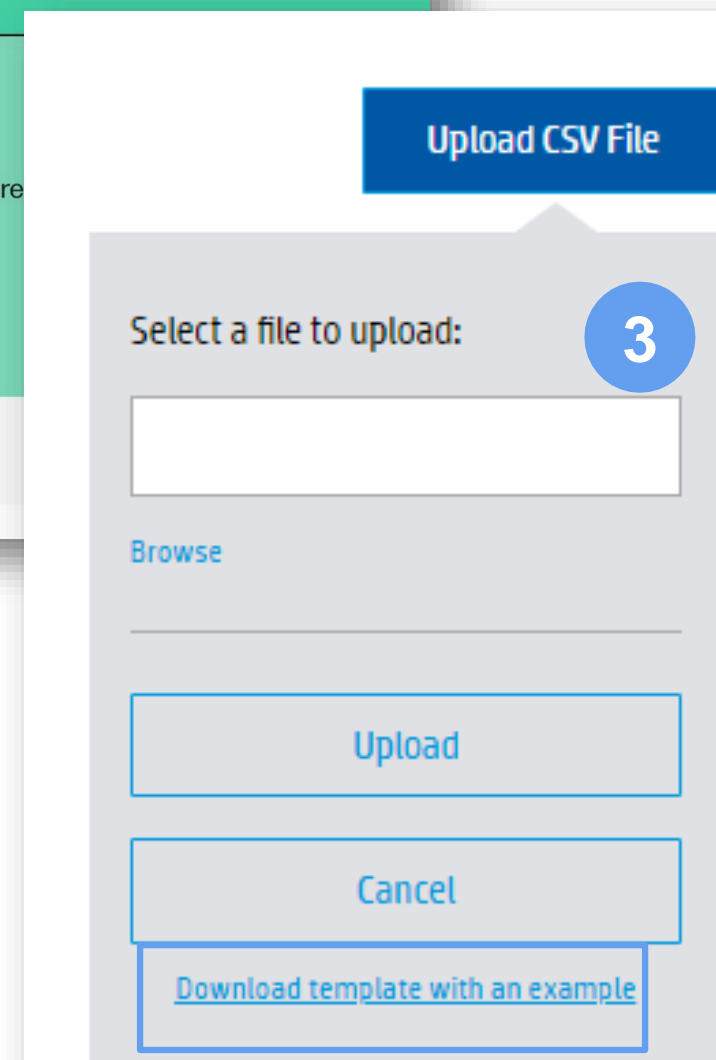
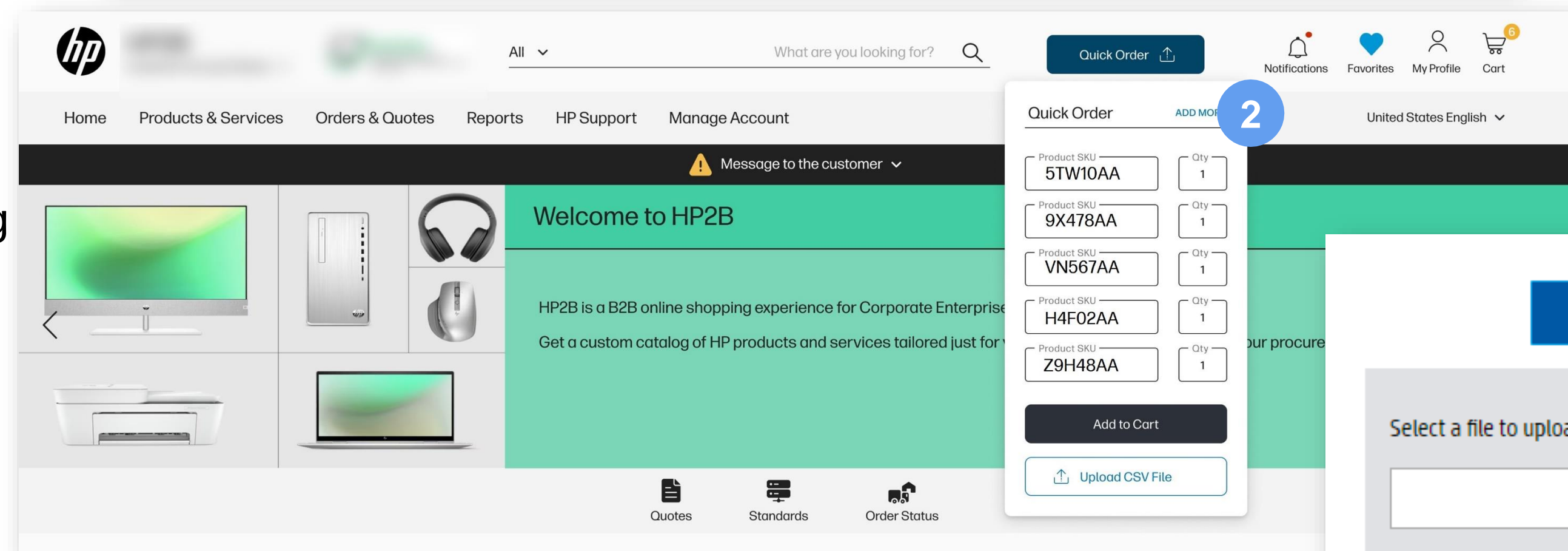
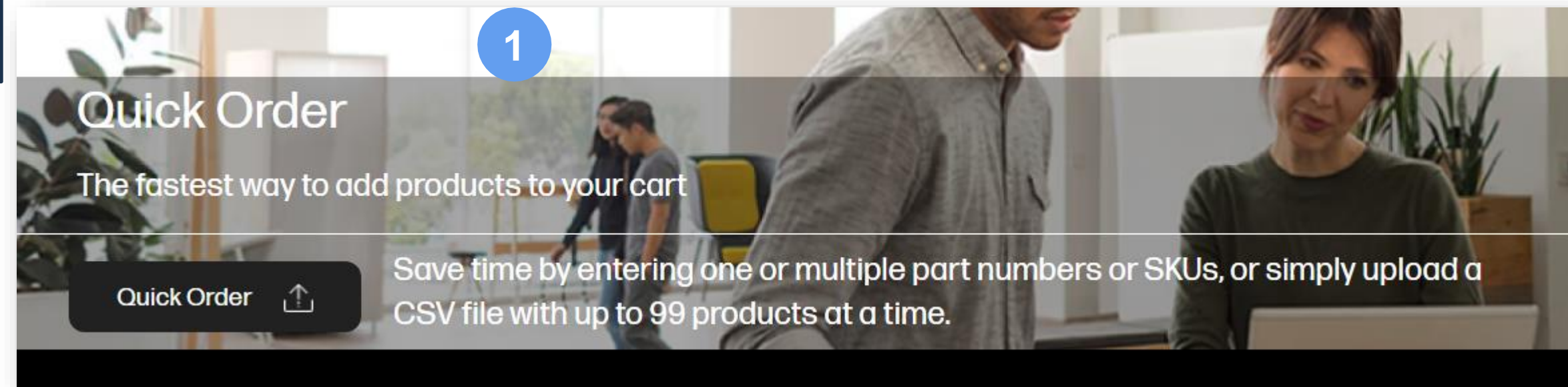
(1) A “Quick order” allows you to order multiple products at once, rather than clicking on them individually.

(2) You can upload all your product requests at once in two ways:

- By product number (SKU)
- By uploading a .CSV file containing the information

(3) If you would like to upload a .CSV file, we have created a template you can download to use as guidance. Just click on the “Download template with an example” link at the bottom of the “Upload CSV File” pop-up window.

When done, click “Add to cart.”



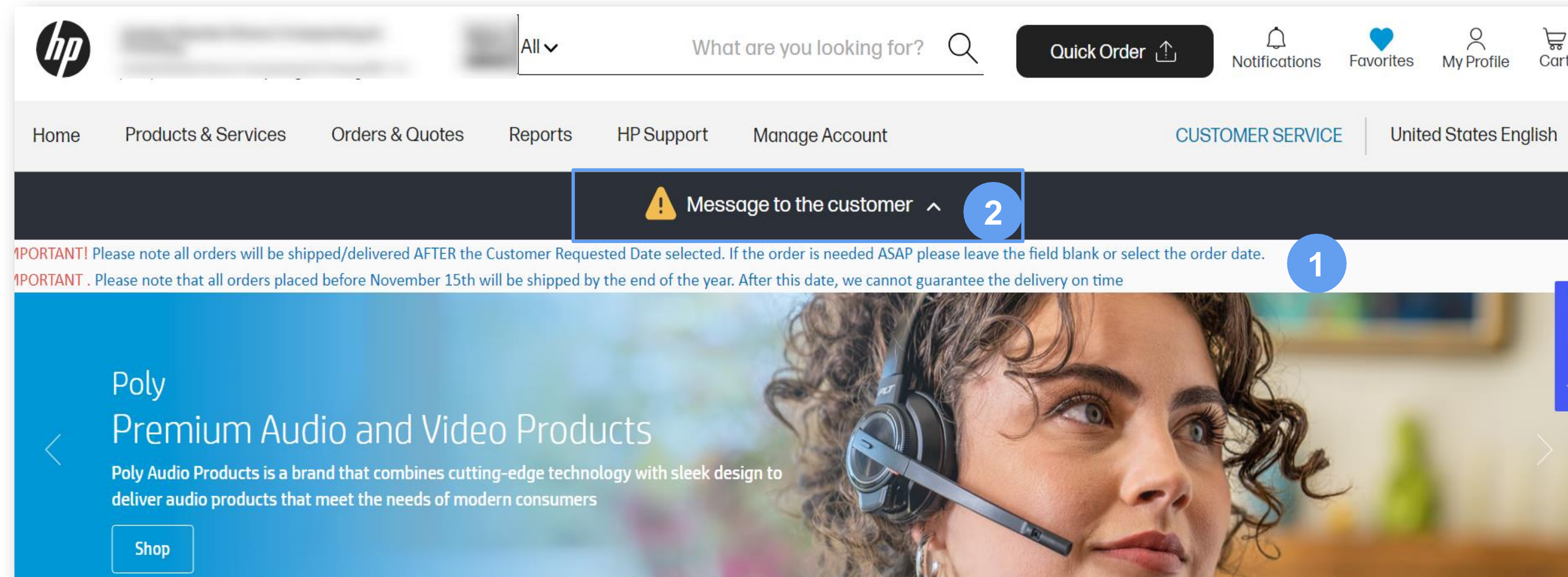
Message to the customer

Message to the customer

(1) Here is where important messages for you are posted, such as planned downtimes, new features, or new versions or any customized customer specific messages.

Messages will always be displayed in the top navigation bar.

(2) By clicking on the “Message to the customer” drop-down menu, messages will appear in a drop-down window.



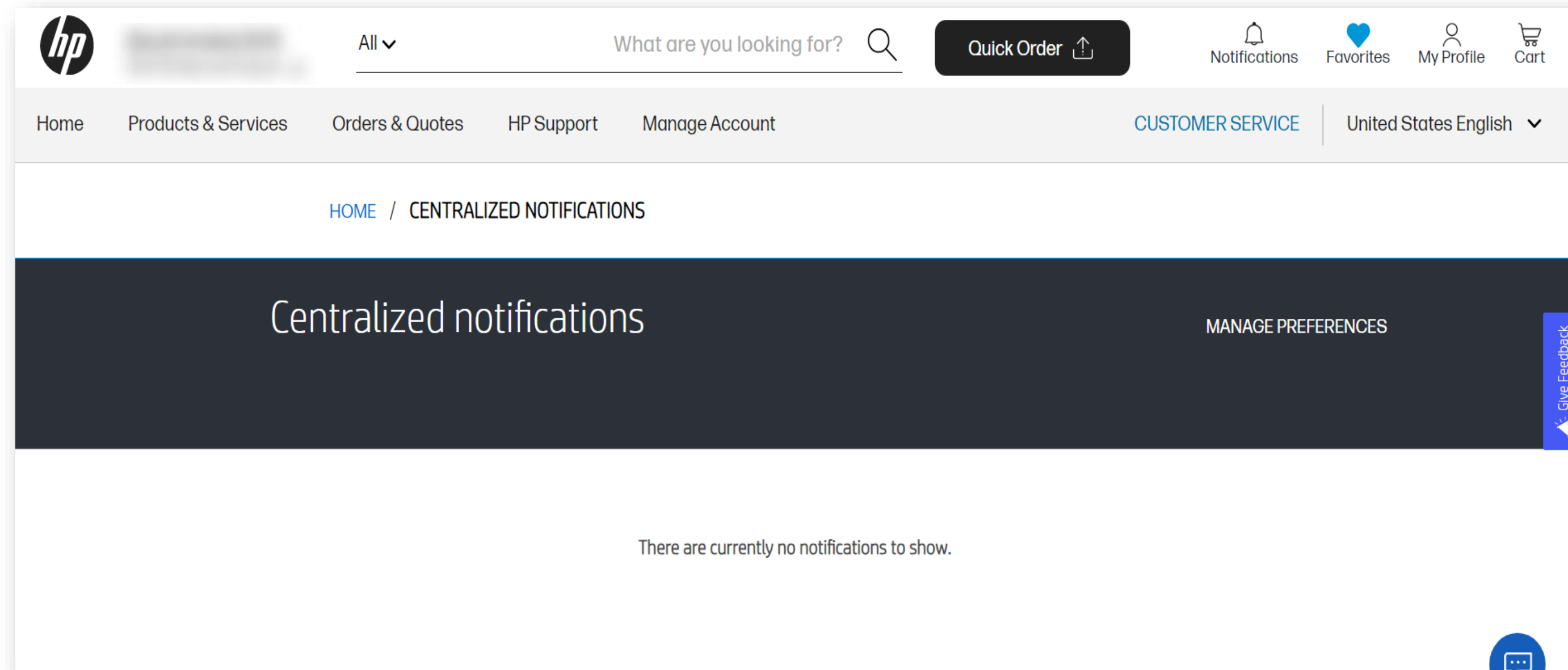
Notifications

Notifications

One of the key features of HP2B is that all notifications regarding your activities purchase requests, POs, shipments – can be easily found on your Home Page.

Just one click, and you can access all your notifications at a glance.

You can access the “Notifications” page i at the top right corner of the Home Page.



Each notification will be labeled with the date it was posted and include a link so you can easily navigate to it.

After you are finished with a notification, you can “Mark as read,” or “Delete” it individually or you can delete, or mark as read all notifications at once.

Notifications are displayed automatically within four categories for “What’s new,” if there are updates on platform upgrades, and if there are new products:

Centralized notifications

MANAGE PREFERENCES

Feedback

WHAT'S NEW (0)

QUOTES (0)

FAVORITES (2)

ADDRESSES (0)

Type	Details	Event Date	Mark all as read	Delete
Deleted favorites	<div>Favorite New Favorite was deleted for your account in the last 1 weeks</div> <div>See favorite</div>	02 Mar 2022	Mark as read	Delete
Deleted favorites	<div>Favorite New hire Kit was deleted for your account in the last 1 weeks</div> <div>See favorite</div>	02 Mar 2022	Mark as read	Delete

Quotes

- If a new one has been created or modified in the past seven days.
- If any are expiring in the next seven days.

Favorites

- If a new one has been added in the past seven days.
- If any were modified in the last seven days.

Address

- If a new bill-to/ship-to address was added in the past seven days.
- If a bill to/ship to address was removed in the past seven days.

The notifications messages can be displayed in 13 different languages.



Centralized notifications

MANAGE PREFERENCES

Feedback

WHAT'S NEW (0)

QUOTES (0)

FAVORITES (2)

ADDRESSES (0)

Type	Details	Event Date	Mark all as read	Delete
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Deleted favorites	<div>Favorite New hire Kit was deleted for your account in the last 1 weeks</div> <div>See favorite</div>	02 Mar 2022	Mark as read	Delete

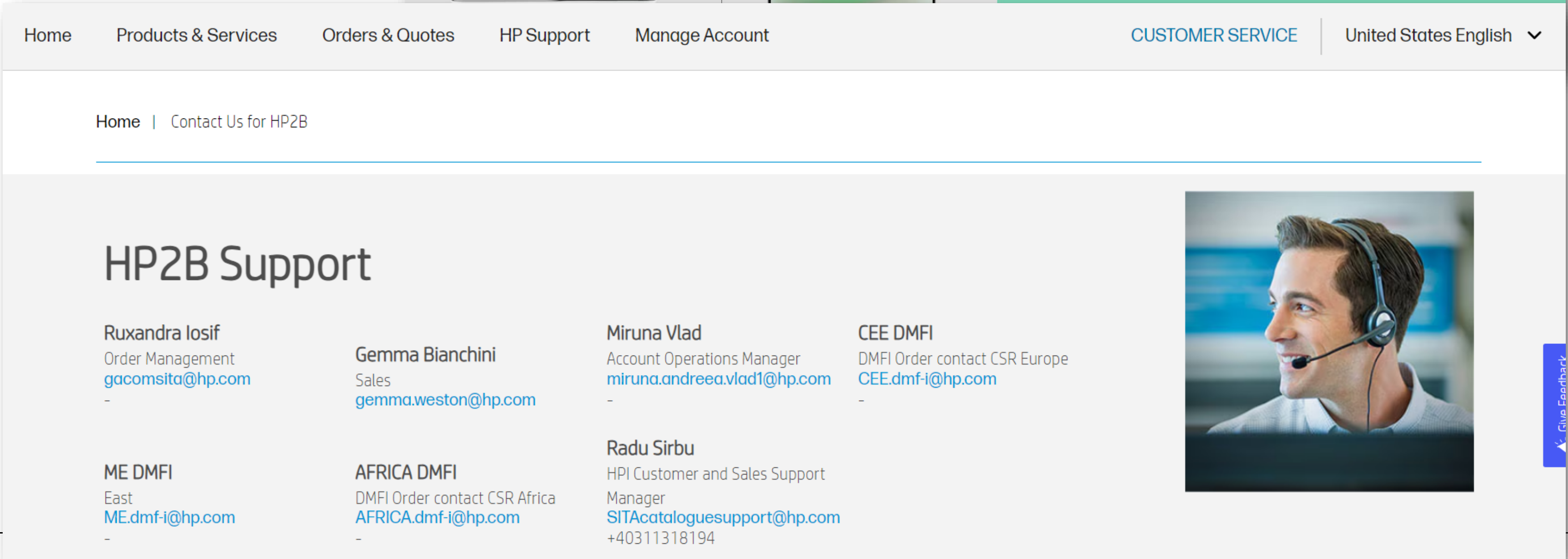
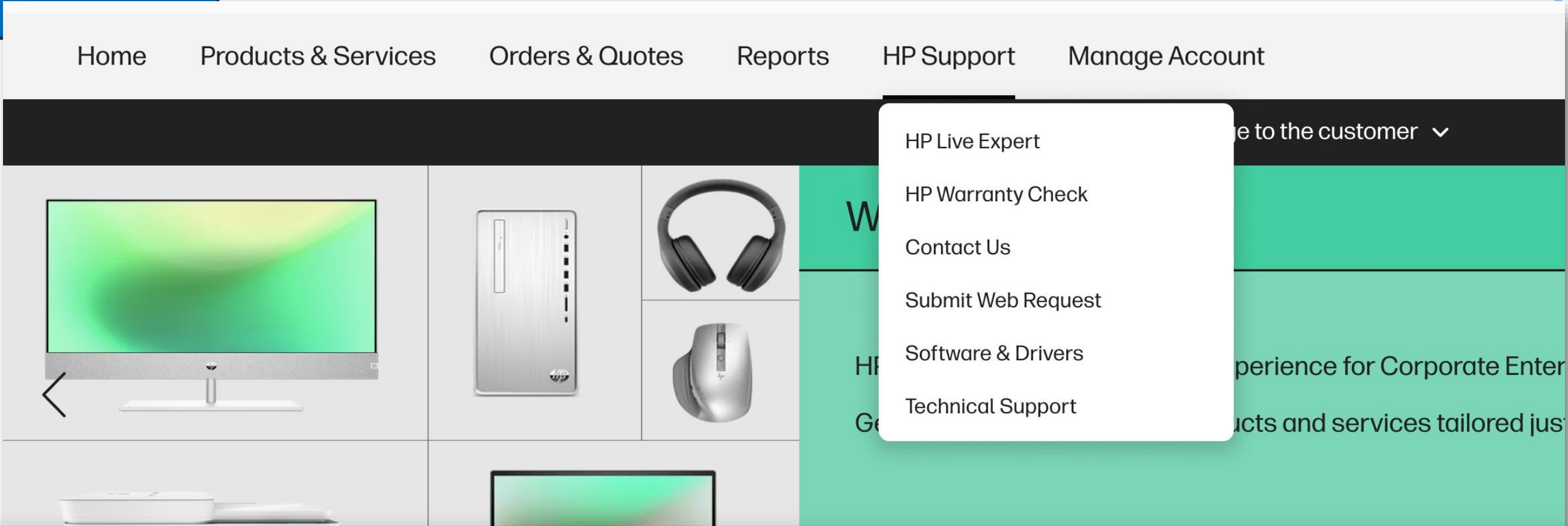
Contact Us

Contactus



When you click on the “HP Support” tab on the Home Page, amongst the multiple options, you will get to see- “Contact Us” and “Submit Web Request.”

Contact Us- You are taken to a different page that will display the contact details of your HP Representatives.



Submit Web Request This allows you to submit a question or support request to HP by generating a case/ticket, which will be automatically assigned to our HP2B support team.

You will need to choose options under “Category” and “Topic.” You will also need to provide a few details about the issue under “Support request,” and provide your email address or phone number before tapping “Submit.”

HomeProducts & ServicesOrders & QuotesHP SupportManage AccountCUSTOMER SERVICEUnited States English

Submit a request to the HP Support team

Category*

Select

Topic

Select

Support request*

Where should we contact you?

Email address*

hp2binternaladmin@hp.com

Phone

Cancel

Submit

Give Feedback

Glossary

Catalog

A catalog is the collection of HP products and services that your organization has negotiated with HP to offer at pre-established prices.

Bundle

A bundle is a collection of standalone products or services that are purchased together.

Configuration

A configurations is a product with configurable elements that have been pre-set for purchase.

Favorite

A favorite is a product, bundle, or configuration that is purchased frequently by a user, and for which shipping and payment information has been pre-established.

Standard

A standard is a product or service that has been specified as a common purchase by the organization.

Messages

Messages are communications about important HP2B events.



Notifications

Notifications are important messages about your HP2B activities, such as purchase requests, purchase orders, or help requests.

Accessories

Accessories are products that support or augment other HP products you purchase, such as adapters or keyboards.



1. Can I recover my username or password if I forget them?

Yes, just click on the "Need help signing in or registering for an account?" link on the login page, and follow the online instructions.

2. How do I find the products that have been approved for me to purchase?

All products and services that appear in your catalog have been approved for purchase by your organization. You can search for specific items in the "What are you looking for?" field at the top right of the Home Page.

3. What's the difference between "standards" and "favorites"?

"Standards" have been set by the organization as the most common products to purchase, "Favorites" can be set by individual users to make it easy to reorder their most frequently purchased products, bundles, or configurations.

4. What's the difference between "standards" and "products"?

"Standards" have been established by your organization as the items that are most commonly purchased. "Products" include all the products and services in the entire catalog.

5. How do I find out the status of my purchase requests or purchase orders?

Click on the "My account" icon [] and select "My orders" from the drop-down menu.

6. How do I contact HP for help with HP2B?

Click on the "Contact" tab on the top right of the Home Page. From the pull-down menu, you can choose whether to contact your designated HP Representative, or to submit a web request for help.

