

Poly EncorePro 525-M Microsoft Teams Certified USB-A Stereo Headset

Ready, headset, go

The EncorePro 500 Series smarter headsets let your employees take calls from home or office, regardless of how they connect to a PC. They're the first call center digital headsets to connect you to everything Teams has to offer, even while you're on a call. Hybrid working has never been easier.

Built-in USB-A and USB-C® connectors

Answer soft-phone calls from any PC, no matter what kind of USB port you have.¹

Full backwards compatibility for legacy equipment

Work hassle-free across new and legacy equipment with QD models, or USB models with USB-A and USB-C® connectors right on the cable.¹²

Remote firmware and cloud system updates

Never worry about updates, thanks to remote firmware and cloud system updates.¹

Full native Microsoft Teams experience

Call up Microsoft Teams instantly thanks to a full native Teams experience accessed right.

Access to missed calls, voicemail, and calendar notifications

Join internal meetings without missing a beat, via instant Teams connectivity.

Dedicated button to activate Teams

Bring in an internal expert for better customer service, or join internal meetings, with one touch of the Teams button.

DATASHEET



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Specifications

Connectivity

Connection type: USB Type-A

Ear cushions: Artificial leather (surface material)

Headphone type: On-ear

Audio

Microphone type: Omnidirectional

Microphone bandwidth: 35 Hz to 21 kHz

Speaker bandwidth: 20 Hz to 20 kHz

Speaker size: 5.6 mm

Signal-to-noise ratio: >53 dB

Sensitivity (microphone): -40 +/-3 dB

Certifications

Certified collaboration software: Microsoft Teams

Special features: UC certified

Environmental

Weight and Dimensions

Product Primary Color: Black

Weight (Imperial): 0.11 lb

Weight (metric): 0.052 kg

Product dimensions (Imperial): 4.3 x 5.8 x 2.6 in

Product Dimensions (metric): 111 x 14.9 x 6.7 cm

Package dimensions (Imperial): 7.48 x 6.88 x 2.16 in

Package dimensions (metric): 19 x 17.5 x 5.5 cm

Package weight (Imperial): 0.39 lb

Package Weight (metric): 0.178 kg

Cable length (Imperial): 82 in

Cable length (metric): 208.5 cm

Product number: 783R2AA

Key Selling Points Footnotes

¹ Available on USB models only.

² Available on OD models only.

Technical Specifications Footnotes

¹ SoundGuard Digital Plantronics owns sophisticated algorithms including: Protects against Acoustic Shock by limiting sounds to below 118 dBA; G616 anti-startle protection that limits the noise level to below 102 dB SPL and is therefore compliant to the Australian Communications Industry Forum (ACF) G616 recommendation; Average daily noise exposure measures and controls sound to prevent the average daily sounds exposure from exceeding 80 dBA or 85 dBA time-weighted average (TWA).

² Requires Poly Lens Desktop App to enable SoundGuard Digital features.