

### Overview

## HP Engage 2x20 Customer Facing Display



### Model

HP Engage 2x20 Customer Facing Display

6K552AA/AT

---

### Introduction

Streamline the purchase process with a bright, easy-to-read customer facing display that allows customers to visually confirm point of sale details in real-time.

---

### Compatibility

HP Engage 2x20 Customer Facing Display is compatible with the HP Engage One Pro & HP Engage One Essential

---

**NOTE:** Not all Point of Sale system models are available in all regions.

---

Overview

## **Service and Support**

Three (3) year limited warranty with advance exchange when purchased from HP.

---

### General

<b>Display Method</b>	LCD
<b>Brightness</b>	300 cd/m <sup>2</sup>
<b>Resolution</b>	320x32 Dots
<b>Display Mode</b>	Alphanumeric: 20 digits × 2 lines
<b>Character Dot Matrix</b>	16x16 dots for 2x20
<b>Dot Size (W x H)</b>	0.426(W)x0.6(H)mm
<b>Viewing Direction</b>	12 O'clock
<b>Viewing Area (W x H)</b>	144.8(W) x 22.2(H) mm
<b>Viewing angle</b>	ΘT Ø=90°(12 O'clock): 35 degree ΘB Ø=270°(6 O'clock) : 20 degree ΘL Ø=180°(9 O'clock) : 35 degree ΘR Ø=0°(3 O'clock) : 35 degree
<b>Character Type</b>	Alphanumeric and Compound (2-Bytes) Words
<b>Character Size (W x H)</b>	7.12(W) x 9.9(H) mm
<b>User Define Character</b>	96 characters
<b>Language</b>	US English, Int'l English, Bosnia, Croatian, Czech, Danish, Dutch, Estonian, Faroese, Finnish, Flemish, French, Fr Canadian, German, Greek, Hebrew, Hungarian, Icelandic, Indonesian, Irish, Italian, Katakana, Latvian, Lithuanian, Norwegian, Polish, Portuguese, Romanian, Russian, Slovene, Slovak, Spanish, Swedish, Chinese (traditional & simplified), Japanese, Korean, Arabian, Hebrew

### Mechanical

<b>Dimensions (L x W x D)</b>	163.0 x 34.9 x 5.6 mm (16.3 x 3.49 x .56 cm)
<b>Weight</b>	539 g (1.18 lb.)
<b>Cable length</b>	1.8 m (6 ft)
<b>Color</b>	Black

### Connection

<b>Interface</b>	USB in 5V only
------------------	----------------

### Power

<b>Power Consumption</b>	5V - 200mA
--------------------------	------------

### Drivers

Windows USB, OPOS, and JPOS drivers

### Reliability

<b>MTBF</b>	30,000 hours
-------------	--------------

### Operating System

<b>Compatible with:</b>	<p><b>Windows</b>            Windows 10 IoT Enterprise LTSC 1809            Windows 10 IoT Enterprise LTSC 21H2            Windows 10 Pro 20H2 and newer            Windows 11 Pro 21H2 and newer</p> <p><b>Linux</b>            Red Hat/CentOS 6 (32/64 bit) and newer            Suse Linux Enterprise POS 11 (32/64 bit) and newer Ubuntu 12.04 (32/64 bit) and newer</p> <p><b>Android</b>            Android 11 or newer</p>
-------------------------	---

**Agency Certifications**

FCC, CE, VCCI, RCM, KCC, ICE, CSA, EAC

**Option Kit Contents**

HP Engage 2x20 Customer Facing Pole Display, USB Cable

---

<b>Date of change:</b>	<b>Version History:</b>	<b>Description of change:</b>
February 14, 2023	From v1 to v2	Changed Introduction section

© Copyright 2023 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.