

Poly EncorePro HW520 Binaural Headset +DA85 (Bulk Qty.20)

Ready, headset, go

Unleash your call center productivity with the EncorePro 500 Series headsets. Connecting your headset to your PC, from home or the office, is easy with multiple options. And with the lightweight and comfy design, your agents will stay engaged.



*Product image may differ from actual product

Incredible call clarity

Experience enhanced call clarity with visual and tactile cues for optimal mic boom positioning. Enjoy superior sound quality and clear conversations with our voice-optimized frequency response.

Durable and comfortable

Equip your contact center employees with durable headsets designed for all-day use. Minimize breakages and downtime, saving time and money. And ensure employee comfort and satisfaction with our premium, lightweight design.

Datasheet

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Specifications



Compatible with

Compatible operating systems: Windows; macOS

Connectivity and communications

Connection type: Wired USB Type-A; Wired USB Type-C®

Ear cushions: Foam (padding material)

Audio

Audio features:

Noise reduction on outgoing voice audio

Microphone type: Unidirectional

Microphone bandwidth: 150 Hz to 6.8 kHz

Speaker bandwidth: 150 Hz to 6.8 kHz

Speaker size: 30 mm

Frequency response (microphone): 150 Hz to 6.8 kHz

Environmental

Acoustic protection technology: SoundGuard¹

Minimum system requirements

USB Type-A port; USB Type-C® port

Weight and dimensions

Product Primary Color: Black

Package dimensions (Imperial): 6.89 x 5.87 x 2.17 in

Package dimensions (metric): 175 x 149 x 55 mm

Cable length (Imperial): 30.9 in

Cable length (metric): 785 mm

UPC number: 197192933022

Product number: 7S4M4A6

Warranty

Poly standard two-year limited warranty

What is in the box

Headset

Technical Specifications Footnotes

¹ Protects against Acoustic Shock by limiting sounds to below 118 dBA.