

# Poly EncorePro HW520-M Binaural Headset +DA85-M (Bulk Qty.20)

Ready, headset, go

Unleash your call center productivity with the EncorePro 500 Series headsets. Connecting your headset to your PC, from home or the office, is easy with multiple options. And with the lightweight and comfy design, your agents will stay engaged.



\*Product image may differ from actual product

### Incredible call clarity

Experience enhanced call clarity with visual and tactile cues for optimal mic boom positioning. Enjoy superior sound quality and clear conversations with our voice-optimized frequency response.

### Durable and comfortable

Equip your contact center employees with durable headsets designed for all-day use. Minimize breakages and downtime, saving time and money. And ensure employee comfort and satisfaction with our premium, lightweight design.

Datasheet

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## Specifications



### Compatible with

**Compatible operating systems:** Windows; macOS

### Connectivity and communications

**Connection type:** Wired USB Type-A; Wired USB Type-C®

**Ear cushions:** Foam (padding material)

### Audio

**Audio features:**

Noise reduction on outgoing voice audio

**Microphone type:** Unidirectional

**Microphone bandwidth:** 150 Hz to 6.8 kHz

**Speaker bandwidth:** 150 Hz to 6.8 kHz

**Speaker size:** 30 mm

**Frequency response (microphone):** 150 Hz to 6.8 kHz

### Environmental

**Acoustic protection technology:** SoundGuard<sup>1</sup>

### Minimum system requirements

USB Type-A port; USB Type-C® port

### Weight and dimensions

**Product Primary Color:** Black

**Package dimensions (Imperial):** 6.89 x 5.87 x 2.17 in

**Package dimensions (metric):** 175 x 149 x 55 mm

**Cable length (Imperial):** 30.9 in

**Cable length (metric):** 785 mm

**UPC number:** 197192933039

**Product number:** 7S4M5A6

### Warranty

Poly standard two-year limited warranty

### What is in the box

Headset

### Technical Specifications Footnotes

<sup>1</sup> Protects against Acoustic Shock by limiting sounds to below 118 dBA.