

Maximize device lifecycles and support sustainability efforts—all within your budget.

HP Renew Services



Drive sustainable and financial impact

In today's business environment, where IT budgets are tight and sustainability is paramount, striking a balance between financial and environmental objectives is crucial. At HP, we understand this challenge and offer a suite of services designed to help companies maximize their technology ROI while reducing their environmental footprint.

Our approach goes beyond mere sustainability; it's about driving real impact at every stage of the product lifecycle. From optimizing design and manufacturing, to extending product lifespan and implementing responsible end-of-life practices. HP Renew Services help companies achieve their financial goals while making meaningful strides towards a more sustainable future.

ACCELERATE YOUR SUSTAINABLE IMPACT

Protect your investment and embrace circularity by maximizing the lifecycle of your IT assets and services and reusing of end-of-use devices..

SECURE IT ASSET DISPOSITION

Give end-of-use technology a new purpose with the HP IT Asset Disposition Service,³ providing secure and responsible processing of hardware assets.

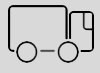
MAXIMIZE YOUR IT ASSETS

Defer refresh costs by extending the life of current devices³ and enhance PC performance for improved employee productivity with HP Device Life Extension.

PCs DELIVERED CARBON NEUTRAL

Be confident your partnership with HP will help reduce your technology impact with new PCs delivered carbon neutral.^{5,6}

Reduce both the TCO and impact of your technology



IT Asset Disposition

Contribute to the circular economy by giving your end-of-use devices a second life. HP securely collects old devices and wipes all data, returning any residual value to you. value.^{3,4}



Carbon Neutral

From product manufacturing to daily PC use, HP integrates carbon offsets^{7,8} into each device, making it easier for you to support your sustainability goals.



Device Life Extension

Maximize IT investments and reduce carbon impact by extending the life of your existing devices^{2,3} through secure performance upgrades and resolving common productivity issues.



HOPE Recycling Futures

Promote digital equity and circularity by donating eligible PCs through [HP's global PC donation program](#). HP collects, refurbishes and ships PCs to selected schools and non-profits in need.

Consider more circular computing and printing strategies for your organization



Learn more at hp.com/renew



1. HP Services are sold separately. HP Services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service, or the HP Limited Warranty provided with your HP Product.
2. HP Services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service, or the HP Limited Warranty provided with your HP Product.
3. The HP Device Life Extension capability is for HP commercial PCs. HP-certified partners will perform functional diagnostics, data removal, interior and exterior cleaning, enhance device performance, reimaging, and conduct platform updates. This service is available as a Care Pack when it is sold with new hardware or to existing devices by purchasing it within the existing Post Warranty eligibility window. See [datasheet](#) for complete details.
3. Fair market value will be assessed based on the age and condition of the recovered device. If a device does not have any residual value, HP will responsibly recycle it through HP's approved partners.
4. Learn more about HP standards for [hardware reuse and recycling](#)
5. There are two offset options available: HP's Carbon Neutral to the Door option covers carbon offsetting of material extraction, component and product manufacturing, and product logistics. HP's Lifecycle option covers everything in the Carbon Neutral to the Door option plus device usage based on a four-year lifecycle for commercial HP notebooks and mobile workstations, and a five-year lifecycle for commercial HP desktops, displays, and workstations, and end-of-service.
6. Lifecycle assessments (LCA) are validated by a third-party to conform to ISO 14040 and ISO 14044 and are used by HP to understand the total carbon footprint for HP personal systems products. Using this data, along with the information unique to each customer (e.g., product ship-to location, product portfolio), we calculate the total carbon emissions for a customer's fleet. HP then purchases and retires carbon offsets, procured through Climate Impact Partners who certifies HP's Carbon Neutral Computing Services in accordance with its [Carbon Neutral Protocol](#) (<https://www.carbonneutral.com/the-carbonneutral-protocol>). Please review [this document](#) for complete details (<https://www8.hp.com/h20195/v2/GetDocument.aspx?docname=c08430102>)

© Copyright 2024 HP Development Company, LP. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

4AA5-0328ENW, Rev 2, November 2024