



# HP Device as a Service (DaaS)

Smart, simplified computing solutions for today's world.

Optimize your IT assets and resources with HP Device as a Service (DaaS), a complete solution that combines hardware, support, insightful analytics, proactive management, and services for every stage of the device lifecycle.<sup>1</sup>



The right devices for the job

Choose a device mix that's as unique as your business, with a wide selection of HP commercial notebooks, desktops, and mobile and specialized products, including HP Chrome Enterprise devices.<sup>2</sup>

- Select from a wide variety of products, including Windows, Apple, and HP Chrome Enterprise devices<sup>2,3</sup>
- Enjoy anywhere protection



Management with insight

Secure and manage multi-OS devices,<sup>2,3</sup> and proactively identify and mitigate issues with insightful HP TechPulse analytics. Service Experts can enforce security policies and perform daily management with leading endpoint management tools.<sup>4</sup>

- Insightful and predictive analytics
- Lighten the load on IT



Flexibility for your business

Don't pay for more than you use. Tailor your solution with device lifecycle services—from design to configuration, maintenance, and end of use—and financial terms to meet your needs with the convenience of a single price per device.

- Optimize IT spending
- Built for every budget

*"From hardware refresh to software deployment to analytics, all of these core services are done by HP DaaS. The engineers on my staff can focus on the business of filmmaking, which is where I need them to be."*

— Don Hibbard, Systems Operations Director, DreamWorks Animation

# HP Device as a Service (DaaS) plans

		Standard	Enhanced	Premium
Devices	HP commercial PCs, workstations, the HP Chrome Enterprise devices, and retail point of sale solutions <sup>5</sup>	✓	✓	✓
Hardware support	Next business day onsite response <sup>5</sup>	✓	✓	✓
	Accidental damage protection <sup>5</sup>		✓	✓
	Defective media retention		✓	✓
Proactive Management delivered with HP TechPulse	Multi-vendor, multi-OS deployment and service onboarding <sup>6</sup>	✓	✓	✓
	Hardware, software, and BIOS inventory	✓	✓	✓
	Device and OS health incidents and reports	✓	✓	✓
	Security incidents and reports	✓	✓	✓
	Application incidents and reports			✓
	Device and software utilization reports	✓	✓	✓
	Predictive analytics for Windows, Chrome Enterprise, <sup>3</sup> Android™, <sup>7</sup> and Mac devices	✓	✓	✓
	Windows 10 hardware upgrade compatibility report	✓	✓	✓
	Incident management report	✓	✓	✓
		Unified endpoint management service		✓
Proactive Management performed by HP Service Experts	Monitor your multi-OS devices to maximize uptime		✓	✓
	Protect data on missing devices		✓	✓
	Implement your security policy settings	✓	✓	✓
	Initiate automatic parts replacement, including recalled batteries <sup>1</sup>		✓	✓
	Manage Windows OS upgrades, patches, and policy settings		✓	✓
	Provide insights and reports on the most at-risk devices		✓	✓
	Assist your IT via remote assistance		✓	✓
	Help you optimize your IT assets via quarterly reviews		✓	✓
	Deploy applications or catalogs of applications to multi-OS devices			✓
	Provision Wi-Fi to end users in a secure manner		✓	✓
Restrict access to unapproved websites			✓	
	Drive consistent processes and policies across Windows, iOS, Android™, and macOS		✓	✓



## HP Proactive Security

Transform endpoints from your biggest risk to your best defense

Complement your HP DaaS plan and protect against zero-day threats and human errors with HP Proactive Security.<sup>8</sup> The service provides real-time malware protection for computing endpoints, security and threat analysis, and specialized expertise to help you strengthen your security position.

### Advanced real-time threat protection

Go beyond definition-based anti-virus solutions with real-time threat isolation technology<sup>9</sup> that contains zero-day e-mail, browser, and file attacks and helps prevent them from impacting the network.

### Enhanced security intelligence

Stay informed and get a holistic view of your device protection status and detailed findings on attempted and blocked attacks with HP TechPulse—all from a one-stop dashboard.

### Proactive security management

Strengthen your security position, stay ahead of attacks, and prevent negative impact on your business with our specialized Service Experts<sup>10</sup> who monitor reports, analyze threats, and help you plan.

## HP Device as a Service (DaaS)

IT simplified. Resources maximized.

Learn more at [hp.com/go/DaaS](http://hp.com/go/DaaS)

1. HP DaaS plans and/or included components may vary by region or by authorized HP DaaS service partner. Please contact your local HP representative or authorized HP DaaS partner for specific details in your location. HP services are governed by the applicable HP terms and conditions of service provided or indicated to the customer at the time of purchase. Customers may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP limited warranty provided with your HP product. 2. HP DaaS for Apple is available in the United States and select European countries directly from HP and select partners. Other Apple® products as a service available through HP DaaS upon request. Please check with the HP representative in your area for availability. 3. For full system requirements, please visit [hpdaas.com/requirements](http://hpdaas.com/requirements). The HP Chromebook Enterprise 14A G5, and HP Chromebook Enterprise x360 14E G1 are currently available as a service via HP DaaS. 4. HP unified endpoint management is provided by HP Service Experts in HP DaaS Enhanced or Premium plans. HP Service Experts deliver service using VMware Workspace ONE or (for Chromebook™) the Chrome Enterprise Upgrade. Customers using Microsoft Intune may have HP Service Experts manage using licenses they already have. Please check availability of options in your country. 5. Availability may vary by country. 6. For analytics on iOS devices, customer must have the Enhanced or Premium plan or an existing mobile device management solution such as VMware Workspace One. For details, see [hpdaas.com/systemrequirements](http://hpdaas.com/systemrequirements). 7. Predictive analytics for hard disks and batteries on Android devices. 8. System requirements for HP Proactive Security are: multi-vendor client devices running Windows 10.1703 or later with a minimum of 8GB memory and 6GB of free hard disk space to install the software client. HP Proactive Security requires HP TechPulse, which is included in any HP DaaS or HP Proactive Management plan. 9. HP Sure Click Advanced technology is included with HP Proactive Security and requires Windows 10. Microsoft Internet Explorer, Google Chrome™, and Chromium™ are supported. Supported attachments include Microsoft Office (Word, Excel, PowerPoint) and PDF files, when Microsoft Office or Adobe® Acrobat® is installed. 10. Service Experts available in the Proactive Security Enhanced plan only.

